



STOCKPORT
METROPOLITAN BOROUGH COUNCIL

Chief Executive's Directorate
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Scrutiny Committee

AGENDA

ADULTS AND COMMUNITIES SCRUTINY COMMITTEE

Committee Rooms 1&2
Town Hall
Stockport

Meeting: Monday, 26 July 2010
Tea: 5.00 pm
Business: 6.00 pm

Substitutes

Councillors who require a substitute to be appointed should inform Democratic Services using the pro-forma by 4.00 pm on Thursday 23 July 2010. Councillors who wish to arrange their own substitute should inform Democratic Services of the name of their substitute prior to the commencement of the meeting.

1. MINUTES

(Enclosed)

To approve as a correct record and sign the Minutes of the meeting held on 7 June 2010.

2. DECLARATIONS OF INTEREST

Councillors and officers to declare any interest which they may have in any of the items on the agenda for this meeting (including whipping declarations).

3. CALL-IN

To consider any call-in items.

4. EXCLUSION OF THE PUBLIC AND PUBLIC INTEREST TEST

To consider whether it is in the public interest to exclude the public during the consideration of the appendix to agenda item 7 as this contains information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of a crime; the disclosure of which would not be fair and therefore in breach of Data Protection principles.

5. REVENUE OUTTURN 2009/10

(Previously circulated)

To consider a report of the Corporate Director, Business Services.

This report sets out the 2009/10 outturn position on the Council's general fund revenue account. It includes:

- A summary of the revenue budget and outturn position for 2009/10;
- Details of the revenue outturn position with regard to cash limits, non-cash limits and the Dedicated Schools Grant (DSG);
- Details of the outturn position with regard to schemes provided with priority funding;
- Proposals for the utilisation of cash limit and non cash limit surpluses;
- Details of the movements on earmarked reserves, general fund and schools' balances occurring during 2009/10.

The report was previously considered by the Executive at its meeting held on 14 June 2010.

The Scrutiny Committee is invited to comment on the report.

Officer contact: Christine Buxton Tel: 474 4124 email: christine.buxton@stockport.gov.uk

6. CAPITAL OUTTURN 2009/10

(Previously circulated)

To consider a report of Corporate Director, Business Services.

The purpose of this report is to update the Committee with regard to the progress in achieving the priority outputs and outcomes of the 2009/10 capital programme and to seek approval for amendments to the three year programme to reflect the outturn position, notification of additional funding and other changes to the programme between years.

The report was previously considered by the Executive at its meeting held on 14 June 2010.

The Scrutiny Committee is invited to comment on the report.

Officer contact: Christine Buxton Tel: 474 4124 email: christine.buxton@stockport.gov.uk

Councillors are encouraged to submit questions on the financial and performance monitoring reports prior to the meeting in order to enable a detailed response to be available at the meeting. Questions should be submitted to either Steve Worthington Tel: 474 3239 or email: e-mail: steve.worthington@stockport.gov.uk or Gaynor Alexander Tel: 474 3186 email: gaynor.alexander@stockport.gov.uk

7. SAFER STOCKPORT PARTNERSHIP STRATEGIC THREAT ASSESSMENT

(Enclosed)

To consider the information contained in the Safer Stockport Partnership's Strategic Threat Assessment. The Strategic Assessment sets out the key priorities for the Safer Stockport Partnership during 2010/11. The Strategic Assessment highlights a number of key areas of work for the partnership, which include work on four themes, these are:

- Communities
- Crime

- Offender Management
- Substances

This item fulfils the Scrutiny Committee's statutory responsibility, under the Crime and Disorder (Overview and Scrutiny) Regulations 2009, to scrutinise issues relating to crime and disorder at least once each year.

The Committee is invited to comment on the report

Officer contact: Steve Brown, tel:1016 474 3140, email steve.brown@stockport.gov.uk

8. STOCKPORT HOMES COLLECTION OF WATER CHARGES – FOLLOW-UP REPORT

(Enclosed)

To consider a follow-up report from Stockport Homes, including year end data regarding the collection of water charges and the re-investment of commission.

At its meeting in January 2009, the Committee called in a decision in respect of Stockport Homes' proposal to take responsibility for the collection of water charges on behalf of United Utilities. Following consideration the Committee resolved to support the proposals and requested an update report on an annual basis regarding the re-investment of commission received from the collection of water charges.

The Committee received an initial update report on the collection of water charges and investment of commission at its meeting in January 2010. At this meeting, it was agreed that a further follow-up report would be presented to the Committee when final year end information is available.

The Committee is invited to comment on the report

Officer contact: Shamim Miah, tel 0161 474 4387, email Shamim.miah@stockport.gov.uk

9. STOCKPORT HOMES PERFORMANCE REPORT

(Enclosed)

To consider a report of the Chief Executive of Stockport Homes.

The report sets Stockport Homes' performance against its performance indicators and Service Improvement Plan.

The Committee is invited to comment on the report and identify any issues for further consideration at future meetings.

Officer contact: Samantha Donigan Tel: 474 3279 or email:samantha.donigan@stockporthomes.org

10. SCRUTINY REVIEW SELECTION PROCESS

(Enclosed)

To consider a report of the Assistant Chief Executive (Strategy and Democracy) which details the relationship between the Business Improvement, Transformation and Efficiency (BITE) strategy and the scrutiny review process in the current municipal year alongside the arrangements for scoping of reviews identified under the BITE Strategy.

**The Committee is requested to consider the process to be followed for identifying 4
scrutiny review topics for the current municipal year and how scrutiny activity can
align with any of the BITE service reviews.**

Officer contact: Steve Callender Tel: 474 3184 email: steve.callender@stockport.gov.uk

11. RESUME OF THE STRONGER COMMUNITIES PARTNERSHIP BOARD (Enclosed)
– 8 JUNE 2010

To note the résumé of the meeting held on 8th June, 2010.

Officer contact: Steve Worthington Tel: 474 3239
e-mail: steve.worthington@stockport.gov.uk

12. RESUME OF THE SAFER STOCKPORT PARTNERSHIP BOARD (Enclosed)
– 26 MAY 2010

To note the résumé of the meeting held on 26TH May, 2010.

Officer contact: Jonathan Vali Tel: 474 3201 e-mail jonathan.vali@stockport.gov.uk

13. AGENDA PLANNING (Enclosed)

To consider a report of the Assistant Chief Executive (Strategy and Democracy)

The report sets out planned agenda items for the Scrutiny Committee's next two meetings and Forward Plan items that fall within the remit of the Scrutiny Committee.

**The Committee is invited to consider the information in the report and put forward
any agenda items for future meetings of the Committee.**

Officer contact: Gaynor Alexander Tel: 474 3186
email: gaynor.alexander@stockport.gov.uk

Agenda officer contact: Steve Worthington Tel: 474 3239,
e-mail: steve.worthington@stockport.gov.uk or Fax: 0161 474 3240

g:agendas/July 2010

If you require a copy of the agenda or a particular report(s) by e mail or in large print, braille or audio, please contact the above person for further details. A minicom facility is available on 0161 474 3128.

A loop system is available in the meeting rooms in the Town Hall. Please contact the Town Hall Reception on 0161 474 3251 for further details.

A free interpreting service is available if you need help with this information. Please telephone Stockport Interpreting Unit on 0161 477 9000. Email: eds.admin@stockport.gov.uk

如果你需要他人為你解釋這份資料的內容，我們可以提供免費的傳譯服務，請致電 0161 477 9000 史托波特傳譯部。

W przypadku gdybyś potrzebował pomocy odnośnie tej informacji, dostępne są usługi tłumaczeniowe. Prosimy dzwonić do Interpreting Unit pod numer 0161 477 9000.

যদি এই খবরগুলি সম্পর্কে আপনার কোন সাহায্য দরকার হয় তবে বিনা খরচে আপনার জন্য দোভাষীর ব্যবস্থা করা হতে পারে। মেহেরবানী করে স্টকপোর্ট ইন্টারপ্রিটিং ইউনিটে ফোন করুন টেলিফোন নম্বর, 0161 477 9000.

اگر آپ کو ان معلومات کے بارے میں مدد کی ضرورت ہے تو مفت ترجمانی کی سروس دستیاب ہے۔ براہ مہربانی انٹرپرائٹنگ یونٹ کو 0161 477 9000 پر فون کریں۔

خدمات ترجمہ رایگان این اطلاعات در صورت نیاز موجود میباشد. لطفاً با شماره تلفن 0161 477 9000 یا واحد ترجمہ (اینترپرائٹنگ یونٹ) ما تماس بگیرید.

تنوفر خدمة ترجمة شفوية اذا تطلبت مساعدة في فهم هذا المعلومات. نرجو الاتصال اربن رينيول على رقم الهاتف: 0161 477 9000

ADULTS AND COMMUNITIES SCRUTINY COMMITTEE

Meeting: 7 June 2010

At: 6.00 pm

PRESENT

Councillor June Somekh (Chair) in the chair; Councillor Mike Wilson (Vice-Chair); Councillors Owen Breen, Colin Foster, Linda Holt, Sue Ingham, Wendy Orrell and June Somekh.

1. MINUTES

The Minutes (copies of which had been circulated) of the meeting held on 12 April 2010 were approved as a correct record and signed by the Chair.

2. DECLARATION OF INTEREST

No declarations were made.

3. CALL-IN

There were no items to consider.

4. DECLARATIONS OF INTEREST

Councillors and officers were invited to declare any interests which they had in any of the items on the agenda.

The following interest was declared:-

Personal Interest

Councillor

Interest

June Somekh

Agenda item 5 'Dignity in Care – The Role of Scrutiny' (Minute 5) as a non-executive Director of Boroughcare.

5. DIGNITY IN CARE – THE ROLE OF SCRUTINY

A report of the Stockport PCT was considered (copies of which had been circulated) detailing 'Dignity in Care' (DIC) and the role of scrutiny in engaging in related issues.

Stockport's local Dignity in Care Champions Group wished to promote and raise awareness of dignity across all local health and social services. The Group aimed to develop an understanding of what was happening in the area then build principles and conditions around DIC in Stockport. The group was also keen to promote local debate and engage with the Adults and Communities Scrutiny Committee regarding

its work, the DIC agenda in general and ways in which Scrutiny may be able to contribute to the agenda.

It was reported that DIC had been introduced within a Stockport NHS partnership agreement and a one-day event would be held in order to promote the subject and to encourage the submission of ideas and dignity schemes. If chosen, certain schemes would be awarded funding from an available £50,000 allocation for follow-on work. A range of ideas and applications had already been submitted and a key objective was to spread the available funding to as many viable applications as possible.

It was further reported that Stockport PCT had the right structures in place to promote the DIC agenda and the promotion of dignity champions and an annual event was being progressed.

Councillors made a number of comments with particular regard to:

- Making care home residents feel useful and to call them by the name with which they felt most comfortable.
- To pay attention to hospital patients and those in ill-health in terms of DIC with particular regard to the promotion of privacy in all circumstances.
- To change people's experiences and perceptions of services and to enable people to complain without fear.
- Nutritional care for patients who had difficulty feeding themselves and the introduction of helpful schemes such as red tray tagging in hospitals.
- For the nursing practice to recognise the need to promote and retain a caring vocation rather than focussing on qualification based recruiting.
- The promotion of a dignity in death attitude and the need to change measuring indicators from 'should be' to 'must be'.
- The need to locate, identify and help people who were lonely and isolated through increased and targeted publicity in respect of services provided by the Council.

In response to a further question in respect of grading for adult social care, the Committee was informed that Stockport had been assessed as performing well but the need to improve in terms of safeguarding had been recognised. It was anticipated that a future bid would be submitted to attain 'Performing Excellently'.

With regard to a question in respect of self directed support and personalisation, the Committee was informed that all of Stockport Council's registered providers had signed up to DIC. In addition, advice was available for those who paid for their own care through self directed support.

In welcoming the initiative, the Committee recognised that teaching awareness for care staff in respect of DIC was an ongoing process.

RESOLVED – (1) That the report be noted.

(2) That further update reports be submitted as and when appropriate.

6. QUARTER 4 2009/10 PERFORMANCE REPORT

The Corporate Director, Communities, Regeneration and Environment and the Director Adult Social Care and Assistant Chief Executive (Strategy and Democracy) submitted a joint report (copies of which had been circulated) providing an overview of the performance during the 4th Quarter of the 2009/10 financial year and performance during the 2008/09 academic year.

The report also detailed a year end performance forecast for performance indicators where data was available and included specific detail and information in relation to the Council's Attractive and Thriving and Safe & Strong Communities priorities. These were supported by the relevant performance indicator (PIs) for information.

In response to the concern expressed with regard to the Performance Indicator in respect of the percentage of adults receiving secondary mental health services who were in paid employment, the Committee was informed that Stockport Council was working with the DWP and neighbouring authorities who had introduced a 'Trail Blazer' project which would allow people more flexible employment opportunities.

In addition, the Committee was informed that baseline figures in respect of domestic violence were being compiled and collated and that these would be reported to the Committee once available.

In response to further questions, it was reported that work was ongoing on the introduction of an integrated management service. In addition, it was reported that strong links between drug users and burglaries had been established and that positive results had been achieved from various initiatives introduced to combat the problem.

Councillors also requested that contact be made with Moss Bank Homes on improvements made in relation to the decent homes standard and future plans to address environmental issues/community development in the neighbourhoods managed by Moss Bank Homes in order to compile a progress report for future submission to the Committee and to all Area Committees.

RESOLVED – (1) That the report be noted.

(2) That figures in respect of domestic violence be reported to the Committee once available.

(3) That a progress report on Moss Bank Homes be submitted to the Committee and to all Area Committees.

7. 2009/10 REVENUE BUDGET MONITORING UPDATE ON PROVISIONAL OUTTURN POSITION

The Corporate Director, Business Services submitted a report (copies of which had been circulated) providing an update on the 2009/10 revenue budget provisional outturn position. The report contained draft figures and a report on the final position

would be presented to the next Executive Meeting on 14 June 2010 and forwarded to the subsequent cycle of Scrutiny Committees.

RESOLVED – That the report be noted.

8. RÉSUMÉ OF ADULT EDUCATION, SKILLS AND EMPLOYABILITY PARTNERSHIP – 25 FEBRUARY 2009

RESOLVED – That the résumé of the meeting held on 25 April 2010 be noted.

9. AGENDA PLANNING

A representative of the Assistant Chief Executive (Strategy and Democracy) submitted a report (copies of which had been circulated) setting out the planned agenda items for the Committee's next meeting and Forward Plan items which fell within the remit of the Committee.

It was suggested that investigations be carried out into the initiation of CRB checked community help to provide child minding cover for parents who required medical treatment.

In addition, a date was requested for the submission of a requested report in respect of domestic and crimes of a sexual nature in Stockport.

RESOLVED – That the report be noted.

The meeting closed at 7.00 pm.

Revenue Outturn 2009/10

Report of the Corporate Director, Business Services

1 Introduction

This report sets out the 2009/10 outturn position on the Council's general fund revenue account. It includes:

- A summary of the revenue budget and outturn position for 2009/10;
- Details of the revenue outturn position with regard to cash limits, non-cash limits and the Dedicated Schools Grant (DSG);
- Details of the outturn position with regard to schemes provided with priority funding;
- Proposals for the utilisation of cash limit and non cash limit surpluses;
- Details of the movements on earmarked reserves, general fund and schools' balances occurring during 2009/10.

2 2009/10 Revenue Budget

- 2.1 The following table summarises the changes to the revenue budget that have arisen since the previous report of 19 May 2010

	Approved Budget £000	Revised Budget £000	Increase/ (Reduction) £000
Cash Limits	180,249	180,408	159
Non-Cash Limits	47,555	47,396	(159)
Total	227,804	227,804	0

- 2.2 In addition to the virements previously reported on 19 May a further transfer of £0.159m from Non-Cash Limits to Cash Limits is proposed, mainly to deal with the allocation of Performance Reward Grant monies.
- 2.3 A breakdown of the revised budget by Portfolio is shown at Appendix One and a list of virements which have taken place since the previous report is included at Appendix Two.

2009/10 Outturn Position

- 2.4 Prior to any year-end appropriations to or from general fund balances the outturn for both cash and non-cash limited budgets shows an

overall surplus of £1.994m, as set out in the table below and detailed in Appendices Three and Four.

	Approved Budget £000	Provisional Outturn £000	(Surplus) £000
Cash Limits	180,408	180,337	(71)
Non-Cash Limits	47,396	45,473	(1,923)
Total	227,804	225,810	(1,994)

- 2.5 The overall outturn position comprises a mix of surpluses and deficits across Portfolios. Each Portfolio's position is described more fully in section three of this report with the outturn position for non-cash limits being detailed at section four.

Budget Savings Proposals

- 2.6 The original budget for 2009/10 included £2.137m of efficiencies retained by portfolios to stay within indicative cash limits and a further £2.380m of savings proposals to balance the overall budget. All portfolios report that they have achieved the efficiencies and savings identified and any pressures that were reported throughout the year take into account the savings in the original budget setting process.

3 Portfolio Cash Limits

- 3.1 As shown in Appendix Three there is a net outturn surplus of £0.071m within portfolio cash limits, prior to any contributions from balances to support cash limit spending.
- 3.2 In line with the Council's approach to cash limit budgets it is proposed that portfolio surpluses and deficits are, in the main, carried forward within general fund balances and returned to portfolio holders in 2010/11. A detailed breakdown of cash limit surpluses and deficits is shown in Appendix Four.

Adults and Health Portfolio

- 3.3 The provisional outturn indicates a surplus of £0.003m arising from a small excess of income over expenditure in the Adult and Community Education Service.
- 3.4 The remainder of the Adults and Health Portfolio is reporting a balanced position at outturn after taking account of the previously approved re-profiling of £1m within the pooled budget contributions between the Council and NHS Stockport for 2009/10 and 2010/11, and appropriations from reserves.
- 3.5 The portfolio has faced pressures during the year most notably home care support within older people and care management for those with

physical disabilities and mental health needs. Increased income has helped to offset these pressures in the year and looking forward developments in the electronic monitoring of homecare will assist the portfolio in the management of these expenditure budgets.

- 3.6 As ever, close monitoring of the portfolio's cash limit budget will continue in order to manage these demand led expenditure budgets.

Children and Young People Portfolio

- 3.7 The provisional outturn position for the Children and Young People Portfolio shows a small surplus of £0.006m after making use of earmarked reserves and fully utilising the contribution from Council general balances of £0.250m agreed by the Executive in November to fund the placement costs of Looked After Children.
- 3.8 The third quarter revenue monitoring report indicated an anticipated use of £0.773m CYP general reserves to balance to breakeven. However, the outturn position shows a significant improvement since that report and the expected call on general reserves has not been required.
- 3.9 The report for quarter three highlighted a deficit of £0.292m on the placement costs of Looked After Children (LAC). With the application of the funding from balances and activity levels not being as high as anticipated the costs of placements of LAC has now matched the provision.
- 3.10 There are improvements from the previous report on the LAC Team and Kooth budgets where £0.050m of costs have been met from under utilised Sure Start Grant and £0.062m of costs met from Area Based Grant. There was a projected deficit of £0.310m on Children with Disabilities but this now reduced by the application of £0.080m of surplus Aim Higher Grant. The residual deficit of £0.239m on Children with Disabilities has been largely offset by a surplus on the staffing and administration budget for Looked After Children.
- 3.11 The previously anticipated deficit on SEN home to school transport is finalised at £0.441m. This deficit has been offset from the following surpluses; £0.060m on the provision for School Access as the price for a school bus pass was reduced, £0.103m on Premature Retirement Costs, £0.169m on management and administration and a surplus created by the transfer of additional eligible expenditure to Sure Start Grant totalling £0.116m.
- 3.12 Finally, a deficit of £0.142m on Services for Young People due to one-off redundancy costs associated with a restructure will generate efficiencies from 2010/11 onwards. This deficit has been met from one off funding and earmarked reserves in 2009/10.

Communities Portfolio

- 3.13 The Communities Portfolio is reporting a surplus of £0.197m. This is largely made up of a one-off surplus as a result of the completion of work to support the winding up of Brinnington Community First and action being taken to mitigate anticipated reductions in grant funding during 2010/11 of £0.186m. There is also a further surplus of £0.011m in the Council Secretariat service arising from staff turnover.

Customer Focus Portfolio

- 3.14 The Customer Focus Portfolio is almost at a break-even position with a small surplus of £0.001m.

Environment Portfolio

- 3.15 The Environment Portfolio is reporting a balanced position for 2009/10. At quarter three, a £0.060m surplus was forecast but the Executive approved a temporary contribution for the same amount to the Transportation Portfolio for the diversion of street cleansing staff onto winter gritting duties.

Finance Portfolio

- 3.16 The Finance Portfolio position remains unchanged since quarter three and is reporting a surplus of £0.091m due to staff turnover within the Chief Executive and Business Services Directorates.

Leisure Portfolio

- 3.17 The Leisure Portfolio is reporting an overall deficit of £0.008m which comprises a mixture of surpluses and deficits across different services as detailed in the following paragraphs.
- 3.18 Arts, Heritage and Culture is reporting a deficit of £0.023m resulting from a fall in visitor numbers which has affected the income generating ability of the service. The 2010/11 strategy for this area is focused on encouraging increased visitor numbers to Stockport and attractions such as Staircase House.
- 3.19 Cemeteries and Crematoria have a surplus against budget of £0.045m. Following the unusually harsh winter, there has been an above-trend increase in the number of burials and cremations during the final quarter and the severe winter weather meant work on grounds maintenance and grass cutting was postponed until the spring.
- 3.20 In the Sports Development service, there were some prior year invoices which had to be processed for payment in 2009/10 resulting in an outturn deficit of £0.036m. The deficit is one-off in nature and will not recur in 2010/11.

- 3.21 Finally, the Library service has ended the year with a small surplus of £0.006m against a service cash limit of almost £4m.

Regeneration Portfolio

- 3.22 The Regeneration Portfolio is reporting an outturn deficit of £0.061m. The largest variance relates to the Town Centre Market, £0.044m. As reported at quarter three this is one-off in nature with prior year's structural problems being resolved after a review of the operations of the market. The remaining deficit of £0.017m is the result of increased charges for CCTV.

Transportation Portfolio

- 3.23 The Transportation Portfolio is reporting an outturn deficit of £0.122m which is the result of the severe winter weather continuing into January 2010.
- 3.24 Highways maintenance is reporting a further deficit of £0.080m which is over and above the £0.060m contribution from the Environment Portfolio and £0.190m from non-cash limits resulting from additional winter gritting needing to continue into quarter four.
- 3.25 The car parking service is reporting a deficit of £0.042m. This is largely due to the impact of the poor weather on the ability to enforce parking charges for a number of days in January 2010.
- 3.26 Income pressures on the car parking service remain but there are strategies in place in conjunction with the highways maintenance team to derive economies of scale on car parking maintenance and utility costs.
- 3.27 In line with the approach taken at quarter three and in previous years, it is recommended that the Transportation Portfolio is not required to carry forward the deficit arising from the severe winter weather, £0.122m, into 2010/11. Therefore a contribution of £0.122m from general balances is proposed.

Licensing, Environment and Safety Committee

- 3.28 The Licensing, Environment and Safety committee is reporting a deficit of £0.036m which is largely due to a decline in the income received from Health Education Fees. This service area will be reviewed in 2010/11 to re-align budgets and to address some of the pressures now being experienced.

Planning and Highways Committee

- 3.29 Following the adjustment from general fund balances agreed by Executive on 23rd November 2009, the Committee has achieved a balanced position for 2009/10.

4 Non-Cash Limits

- 4.1 As shown in Appendix Three there is a net outturn surplus of £1.923m within non-cash limits. This comprises a mixture of surpluses and deficits across different items.
- 4.2 As signalled in the quarter three report there is a surplus of £1.269m against capital financing costs resulting mainly from the combination of historically low borrowing costs coupled with a relatively high return on investments.
- 4.3 There is also an additional surplus of £0.683m resulting from the Council's efforts to pursue refunds of overpaid VAT. This was anticipated but not approved and notified until quarter four. The figure includes overpaid VAT going back for a number of years against a number of income streams including Library (non-books), Car Parking and Sports Coaching.
- 4.4 The year end subsidy claim for Housing Benefits (rent allowances and rent rebates) has given rise to a surplus of £0.365m and there is a small surplus in the Registrars Service of £0.035m due to higher than anticipated income receipts.
- 4.5 There are deficits on dividends from Manchester Airport (£0.250m) and Solutions SK (£0.279m). The deficit on the airport dividend was first reported at quarter one following the airport group's annual general meeting. The deficit on the Solutions SK dividend results from the impact of accounting standard FRS 17 (Retirement Benefits) preventing the company from distributing an expected dividend of £0.601m from the profits it has made; off-set by the use of the dividend smoothing reserve, £0.322m. This will be reviewed during 2010/11 to ensure the Council can benefit from the profits accumulated by SSK.
- 4.6 As previously forecast, the Coroners Service has ended the year with a deficit due to increased accommodation costs. The final deficit for the year is £0.157m.
- 4.7 Finally, there are smaller surpluses against Council Tax Benefits Admin and Overpayments, £0.205m, LABGI Grant, £0.037m and Subscriptions and Fees, £0.015m.

5 Dedicated Schools Grant (DSG) and School Balances

- 5.1 The forecast on the DSG has reduced from a forecast deficit of £0.558m at the third quarter to a deficit of £0.489m at outturn. The change relates to number of variations, the most significant being a reduction in the deficits associated with Pupil Referral Units and Support Services from £0.098m to £0.008m. The forecast deficit on school meals has increased to £0.190m due to a claim for £0.049m from SSK due to the winter closure of schools and a corresponding loss of estimated income of £0.070m. The most significant deficits on

SEN support to schools, £0.453m, and external placements of pupils in Independent Schools, £0.220m, were broadly as anticipated.

- 5.2 After making use of the schools clawback of excessive balances of £0.166m the residual deficit will be met from the rebate on schools rate revaluations £0.323m. Therefore the anticipated utilisation of £0.090m of DSG from 2010/11 is no longer required to balance the 2009/10 position.
- 5.3 Overall School and DSG balances have increased by £0.108m to £8.947m. By Sector, primary school balances have reduced by £0.546m and secondary school balances have increased by £0.719m (Appendix Six provides further details). The balance control mechanism is being applied in accordance with the Stockport Scheme for Financing Schools and over the autumn, Schools will be required to justify any assignment from excess balances above the set thresholds, prior to implementation of the 2009/10 clawback calculation.

6 Priority Initiatives Funding

- 6.1 Around £2.3m of funding was made available during 2009/10 to support priority initiatives, some of which involve expenditure into 2010/11. A total of £1.6m has been spent by the end of the financial year. Some £0.15m will be available for retention or re-allocation to other priorities in 2010/11, leaving a balance of £0.55m to be carried forward to finance existing commitments and schemes/programmes where funding has been committed into 2010/11. Further details are provided at Appendix Five.

Performance Reward Grant (PRG)

- 6.2 In addition to the above resources, the Executive also endorsed two separate allocations of PRG monies approved by the Stockport Partnership in December 2009 and February 2010. Agreed revenue PRG allocations are summarised as follows:

	£000
Partnership Office (5 year budget 2009/10 to 2013/14)	1,000
December 2009 Allocations	332
February 2010 Allocations	1,185
	2,517

- 6.3 As allocations were made late in the year, spending has yet to get underway in most areas but the Partnership Office and the scheme 'Supporting Children at Key Stage 2' will require funding totalling £0.139m in 2009/10.

7 Housing Revenue Account (HRA)

- 7.1 Details of the 2009/10 HRA outturn position are included in a separate report shown elsewhere on the agenda.

8 Earmarked Reserves and General Fund Balances.

- 8.1 Taking account of recommendations earlier in the report around the use of cash limit and non-cash limit surpluses, set out in sections three and four above, the table below shows the movements and final position with regard to earmarked reserves and general fund balances.

	Balance as at 01/04/2009 £000	Increase/ (Reduction) £000	Balance as at 31/03/2010 £000
DSG and School Balances	8,839	108	8,947
General Fund Earmarked Reserves	20,882	4,877	25,759
General Fund Balances	9,072	(1,485)	7,587
Total	38,793	3,500	42,293

- 8.2 The following table shows the movement on general fund balances during 2009/10 in line with the recommendations set out in both this report and in reports presented earlier in the financial year.

Contributions To/(From) General Fund Balances in 2009/10	£000
<u>Previously Approved</u>	
To support the overall 2009/10 revenue budget	(1,000)
2008/09 Cash Limit Surpluses/Deficits c/f to 2009/10	(1,329)
Brought Forward Deficits - Regeneration, Transportation and Planning and Highways	(620)
In Year Pressures - Children and Young People, Finance Transportation and Planning and Highways	(530)
<u>Recommended (See Paragraph 3.27)</u>	
Further Winter Maintenance Pressures	(122)
<u>Provisional Outturn Surpluses</u>	
Cash Limit	193

Non-Cash Limit	1,923
Net Decrease in General Fund Balances	(1,485)

- 8.3 General fund earmarked reserves have increased by a net value of £4.877m. A full list of general fund earmarked reserves is included at Appendix Six. The reasons for significant movements on earmarked reserves are disclosed at Appendix Seven. The most significant changes are summarised below:
- £1.637m reduction in the PCT/Council Partnership enablement fund reflecting payments to the PCT and the Council's contribution to pooled budgets in lieu of PCT contributions;
 - £2.989m increase in the insurance reserve reflecting a transfer from the insurance provision based on advice from the Council's insurance advisers;
 - £3.102m accrued Performance Reward Grant earmarked for specific partnership projects. This is Partnership grant which is claimed and due but not yet allocated to projects.
- 8.4 In addition, the Financial Management Service has undertaken a thorough review of the Council's Balance Sheet and identified a number of grants and contributions worth £1.041m which could be combined into a new reserve to support the Council's Medium Term Financial Strategy and 2011/14 Plan. Given the challenging outlook for public finances and the economy over the medium term, it is recommended that such a reserve is established to support initiatives designed specifically to reduce the Council's anticipated Medium Term savings requirement (currently estimated at between £10m - £12m per annum) on an ongoing and sustainable basis.
- 8.5 In overall terms, the level of general fund balances stands at £7.587m at 31 March 2010, of which £0.193m is earmarked as net cash limit surpluses carried forward; leaving £7.394m as 'available' general balances to carry forward into 2010/11. The approved 2010/11 budget includes a contribution to balances of £1.072m. This brings available general fund balances up to £8.466m to support the 2010/11 budget.
- 8.6 Having reviewed the risk analysis of the 2010/11 budget the Corporate Director, Business Services considers that the original figure of £6.8m is still required to support the approved 2010/11 budget at this stage, leaving a 'surplus' balance of £1.666m. However, the Government has announced that it will be making cuts to local authority specific grants in 2010/11. Furthermore, the prospects for 2011/12 and beyond grow increasingly bleak. All in all it would appear sensible to retain the balances position as it stands.

9 2009/10 Statement of Accounts

- 9.1 The draft Statement of Accounts for 2009/10 is currently being prepared and will be presented to the Audit Committee for approval on 29 June 2009. The process of finalising the Statement of Accounts typically gives rise to late adjustments which may impact on the outturn, reserves and/or balances position disclosed in this report.
- 9.2 In these circumstances, it is proposed that the approval of changes to the outturn, reserves and/or balances position is delegated to the Corporate Director, Business Services, in conjunction with the Executive Councillor (Finance). Any material changes will be reported to the Executive at the earliest opportunity.

10 Conclusions

- 10.1 The modest net cash limit surplus of £0.071m (£0.193m if contributions from balances are approved) includes a mix of surpluses and deficits across portfolios.
- 10.2 2009/10 has been a challenging year in many ways with the Council having to deal with significant issues in relation to income budgets in areas such as car parking, planning and the property investment estate. The severe winter weather also generated additional cost pressures. These have been in addition to the 'normal' pressures faced in dealing with demand for adults and children's services and maintaining all activities through the continuing economic downturn.
- 10.3 Despite having to deal with such difficulties the Council has been able to continue to invest additional resources in priority areas to deliver improvements in performance against targets. This demonstrates the Council's ongoing focus on achieving value for money. The 2009/10 budget requirement included significant efficiency targets and the reallocation of resources to priority service areas through the PIF, PIP and Stockport Boost funding arrangements. With the exception of targets for income on Car Parking, Planning and Building Control, all of these elements of the budget have been successfully delivered.
- 10.4 The non cash limit side of the budget has benefited from prudent treasury management, further VAT rebates and a beneficial position in relation to housing benefit subsidy. Surpluses in these areas more than offset the pressures experienced on airport dividends and within the Coroners Service.
- 10.5 Looking ahead, the Council faces a significant challenge in developing a sustainable 2011/14 Medium Term Financial Plan. The new government has already signalled it intends to cut funding during this financial year and there are likely to be further more significant reductions in resources from 2011/12 onwards. Of particular concern is the Government's intention to freeze Council Tax levels which,

without any financial assistance, would have a significantly detrimental impact on the Council's finances.

- 10.6 Finally, although the Council's balances position is above the minimum included in the February budget, it is firmly recommended that these funds remain set aside since the outlook for public finances is gloomy with the prospect of public spending restraint not seen since the 1980s.

11 Recommendations

- 11.1 The Executive is asked to note the report and approve:

- the treatment of portfolio cash limit surpluses and deficits as set out in section three of the report;
- the treatment of the non cash limit surplus as set out in section four of the report; and
- the appropriations to or from general fund balances and earmarked reserves as set out in section eight of the report including the establishment of a new Medium Term Financial Strategy Reserve worth £1.041m.

- 11.2 It is also recommended that approval of any amendments to the outturn, reserves and/or balances position arising from the finalisation of the 2009/10 Statement of Accounts is delegated to the Corporate Director, Business Services in consultation with the Executive Councillor (Finance) and that any such amendments are reported to the Executive at the earliest opportunity.

2009/10 Revenue Budget (Revised)

Key	Portfolio/Item	Approved Budget £000	Increase/ (Reduction) £000	Revised Budget £000
	<u>Cash Limits</u>			
	<u>Executive Functions</u>			
A&H	Adults and Health	66,165	0	66,165
CHYP	Children and Young People	38,598	7	38,605
COM	Communities	9,152	5	9,157
CUF	Customer Focus	9,852	(5)	9,847
ENV	Environment	11,796	0	11,796
FIN	Finance	14,967	154	15,121
LEI	Leisure	11,585	0	11,585
REG	Regeneration	2,962	0	2,962
TRN	Transportation	11,864	(2)	11,862
	Sub Total	176,941	159	177,100
	<u>Non-Executive Functions</u>			
LIC	Licensing, Environment and Safety Committee	1,851	0	1,851
PLA	Planning and Highways Committee	1,457	0	1,457
	Sub Total	3,308	0	3,308
	Total (Cash Limits)	180,249	159	180,408
	<u>Non-Cash Limits</u>			
NCL	Total (Non-Cash Limits)	47,555	(159)	47,396
	GRAND TOTAL	227,804	0	227,804

Virements and Other Budget Adjustments

Previously Approved by Executive

Item	Type*	Amount £000	From	To	P/T**
Allocation of Performance Reward Grant	V	139	NCL	FIN/ CHYP	T

Presented for Approval by Executive

Item	Type*	Amount £000	From	To	P/T**
Civic Accommodation	V	20	NCL	FIN	T
Directorate/Portfolio Outturns Budget Re-Alignment	BR	7	Var	Var	T

* V=Virement and BR = Budget Re-alignment

** P = Permanent and T = Temporary

Appendix Three

2009/10 PROVISIONAL OUTTURN AS AT 31/03/2010

Key	Portfolio/Item	Revised Budget £000	Provisional Outturn £000	(Surplus)/ Deficit £000	Var- iance** %
	<u>Cash Limits</u>				
	<u>Executive Functions</u>				
A&H	Adults and Health	66,165	66,162	(3)	0.0
CHYP	Children and Young People	38,605	38,599	(6)	0.0
COM	Communities	9,157	8,960	(197)	(2.2)
CUF	Customer Focus	9,847	9,846	(1)	0.0
ENV	Environment	11,796	11,796	0	0.0
FIN	Finance	15,121	15,030	(91)	(0.6)
LEI	Leisure	11,585	11,593	8	0.1
REG	Regeneration	2,962	3,023	61	2.1
TRN	Transportation	11,862	11,984	122	* 1.0
		177,100	176,993	(107)	(0.1)
	<u>Non-Executive Functions</u>				
LIC	Licensing, Environment and Safety Committee	1,851	1,887	36	1.9
PLA	Planning and Highways Committee	1,457	1,457	0	0.0
		3,308	3,344	36	1.1
	Total (Cash Limits)	180,408	180,337	(71)	* 0.0
NCL	<u>Non-Cash Limits</u>	47,396	45,473	(1,923)	(4.1)
	GRAND TOTAL	227,804	225,810	(1,994)	* (0.9)
	<u>Financed by</u>				
	Council Tax	130,700	130,700		
	Formula Grant	81,551	81,551		
	Area Based Grant	12,074	12,074		
	General Fund Balances	3,479	3,479		
		227,804	227,804	(1,994)	

* After the contribution from balances to finance the Transportation Portfolio deficit (£0.122m), the cash limit surplus increases to £0.193m and the overall surplus increases to £2.116m

** Expressed as a percentage of 'Revised Budget'

Appendix Four

Details of variations against budget

Portfolio/Service	Explanation	(Surplus)/ Deficit £000
Cash Limits		
<u>Adults and Health</u>		
Adult and Community Education	Small surplus of income over expenditure	(3)
		(3)
<u>Children and Young People</u>		
Strategy and Performance	Surplus on PRC	(103)
	Surplus on management admin	(169)
Social Care and Health	Deficit on respite services for Children's Disabilities	239
	Surplus on staffing budget of LAC Team	(238)
Learning and Achievement	Deficit on SEN Transport	441
	Surplus on School Access budget due to lower prices for bus passes	(60)
Inclusive Communities	Transfer of costs to utilise surplus Sure Start Grant	(116)
		(6)
<u>Communities</u>		
Social Inclusion, Neighbourhood Renewal and Community Safety	Early action taken to mitigate anticipated reductions in grant funding and completion of work to support the winding up of Brinnington Community First	(186)
Council Secretariat	Staff Turnover	(11)
		(197)

Appendix Four Continued

Portfolio/Service	Explanation	(Surplus)/ Deficit £000
<u>Customer Focus</u>	Small surplus	(1)
		(1)
<u>Environment</u>	Break Even	0
<u>Finance</u> Business Services/Chief Executive's Directorates	Staff Turnover	(91)
		(91)
<u>Leisure</u> Arts, Heritage and Culture	Falling visitor numbers impacting on income generation	23
Cemeteries and Crematoria	Increase in burials and cremations during final quarter of year	(45)
Sport Development	One-off costs resulting from processing prior year invoices	36
Library Services	Small surplus	(6)
		8
<u>Regeneration</u> Regeneration Stockport Market	CCTV One-off write off of invoices. Not structural in nature.	17
		44
		61

Appendix Four Continued

Portfolio/Service	Explanation	(Surplus)/ Deficit £000
<u>Transportation</u> Parking	Further decline in parking income. Winter weather reduced ability to issue PCNs.	42
Highways Maintenance	Higher than anticipated winter gritting needed due to adverse weather conditions	80
		122
<u>Licensing, Env. and Safety</u> Health Education	Decline in income received from fees	36
		36
<u>Planning and Highways</u>	Break Even	0
Cash Limit (Surplus)/Deficit		(71)

Appendix Four Continued

Portfolio/Service	Explanation	(Surplus)/ Deficit £000
Non-Cash Limits		
Capital Financing Costs	Low borrowing rates coupled with relatively high return on investments	(1,269)
Overpaid VAT	HMRC Refund	(683)
Rent Allowances/Rent Rebates	Figures based on final claim submitted May 2010	(365)
Registrars	Higher than anticipated income receipts	(35)
Dividends	Manchester Airport Solutions SK Ltd	250 279
Coroners Service	Accommodation Costs	157
Other Items	Council Tax Benefit Admin and Overpayments LABGI Subscriptions and Fees	(205) (37) (15)
Non-Cash Limit (Surplus)/Deficit		(1,923)
Overall (Surplus)/Deficit		(1,994)

PRIORITY SCHEMES AS AT 31/03/2010

Portfolio/Scheme	Portfolio	Approved Allocation £000	Provisional Outturn £000	Carry Forward £000
<u>Pre 2009/10 Schemes</u>				
Developing intergrated systems with PCT	A&H	2	2	0
Tackling childhood obesity	A&H	2	2	0
Improving priority deprived areas	COM	39	39	0
Community engagement - Area Committees/Debates	COM	30	30	0
Performance Management System	CUF	19	19	0
Volunteering Matters / Youth Matters	CHYP	30	30	0
Two roving stewards for local centres	ENV	50	50	0
Imp mechanical sweep of roads,footpaths & parks	ENV	30	30	0
Area cond officer team addl enforcement & clean	ENV	36	36	0
Total Pre 2009/10 Schemes		238	238	0
<u>2009/10 Priority Improvement Provision (PIP)</u>				
Age Concern Gardening Service	A&H	51	51	0
Intensive Partnership Sweeps	COM	35	35	0
Community Engagement	COM	40	18	(22)
Support to Youth in the Borough	CHYP	30	30	0
Sports Outreach Programme	CHYP	23	23	0

Portfolio/Scheme	Portfolio	Approved Allocation £000	Provisional Outturn £000	Carry Forward £000
<u>2009/10 Priority Improvement Provision (PIP) ctd...</u>				
Improving Cleanliness	ENV	266	112	(154) *
Town Centre Stewards	ENV	50	50	0
Addressing Anti-Social Behaviour in Parks	LEI	65	43	(22)
Pothole Mole	TRN	175	175	0
Street Name Plates - Council Crest	TRN	15	15	0
Total 2009/10 Priority Improvement Provision (PIP)		750	552	(198)
<u>2009/10 Priority Initiatives Fund (PIF)</u>				
Apprenticeship Programme	CUF	180	59	(121)
Stockport into Work	CUF	120	65	(55)
Litter Bins	ENV	85	82	(3)
Town Centre Festive Lights	REG	65	65	0
Markets and Underbanks Promotion	REG	50	44	(6)
Total 2009/10 Priority Initiatives Fund (PIF)		500	315	(185)
<u>2009/10 Stockport Boost Initiative</u>				
Mental Health Interventions	A&H	50	50	0
Café social enterprise	A&H	17	17	0
Debt advice	COM	157	61	(96)
Debt support worker	COM	13	0	(13)

Portfolio/Scheme	Portfolio	Approved Allocation £000	Provisional Outturn £000	Carry Forward £000
<u>2009/10 Stockport Boost Initiative ctd...</u>				
Employments Rights Advice by CAB	COM	15	4	(11)
Awareness raising, signposting and communications	CUF	31	31	0
Support for LACs apprenticeships	CHYP	10	10	0
NEETS Hotline	CHYP	40	30	(10)
Business Start up programmes - ISUS programme	REG	150	47	(103)
Business Start up programmes - Silver Entrepreneurs	REG	25	0	(25)
Meet the Buyer	REG	18	13	(5)
Stockport Employment Programme	REG	70	18	(52)
Business advice & guidance etc	REG	30	16	(14)
Support for small retailers in District Centres	REG	50	50	0
Business Incubator/Business Start-up centre	REG	150	150	0
Free car parking	TRN	15	10	(5)
Total 2009/10 Stockport Boost Initiative		841	507	(334)
GRAND TOTAL		2,329	1,612	(717) *

* £0.154m will be re-allocated to new priorities in 2010/11 leaving £0.563m to carried forward for existing commitments and schemes/programmes originally intended to continue into 2010/11.

Movement in Earmarked Reserves

Earmarked Reserve	Balance as at 01/04/2009 £000	Increase/ (Reduction) £000	Balance as at 31/03/2010 £000
<u>School Balances</u>			
Nursery Schools	652	(59)	593
Primary Schools	5,724	(546)	5,178
Secondary Schools	2,012	719	2,731
Special Schools	204	180	384
Centrally Held	247	(186)	61
School Balances - Total	8,839	108	8,947
<u>General Fund Cash Limit</u>			
<u>Adults and Health Portfolio</u>			
Specific Adult Social Care Grants	670	(174)	496
PCT/Council Partnership Enablement Fund *	1,100	(1,637)	(537)
Future Years Commitments	681	(74)	607
High / Complex Needs	565	0	565
Joint Aids Store Reserve	55	0	55
Other Reserves	9	17	26
	3,080	(1,868)	1,212
<u>Children and Young People's Portfolio</u>			
Laptop Insurance	167	61	228
School Staff Insurance Scheme	519	289	808
Children & Young People Specific Projects	939	7	946
Youth Offending Team Projects	133	0	133
Teenage Pregnancy Reserves	109	10	119
MOSAIC (Young People's Drug Strategy)	108	(64)	44
Local Safeguarding Children Board	296	(146)	150
Children's Fund Reserve	10	91	101
Interpreting Unit	0	150	150
Other Reserves	23	2	25
	2,304	400	2,704

* Reflects reduced PCT contribution to pooled budgets which will be repaid in 2010/11

Appendix Six Continued

	Balance as at 01/04/2009 £000	Increase/ (Reduction) £000	Balance as at 31/03/2010 £000
Earmarked Reserve			
<u>Communities Portfolio</u>			
Neighbourhood Renewal	350	0	350
Asylum Seekers	883	(81)	802
Supporting People Programme	825	69	894
Future Years Commitments	138	107	245
Furnished Tenancies	57	43	100
Rent Deposits	19	(14)	5
First House Maintenance Sinking Fund	0	29	29
Elections Reserve	0	43	43
	2,272	196	2,468
<u>Customer Focus Portfolio</u>			
ICT General Reserve	333	(170)	163
ICT Sharepoint/MEA Reserve	464	(271)	193
	797	(441)	356
<u>Environment Portfolio</u>			
Civic Amenity Sites	10	0	10
	10	0	10
<u>Finance Portfolio</u>			
Balance of Risks Reserve	752	243	995
Financial Management System	100	135	235
Business Services Development Fund	100	0	100
Workforce Strategy	548	328	876
Financial Management Competency & Fraud	130	0	130
Business Continuity	100	(6)	94
Debt Collection Interface	55	0	55
Risk Management	67	(67)	0
Hat Works/Wellington Mill Sinking Fund	161	(1)	160
	2,013	632	2,645

Appendix Six Continued

	Balance as at 01/04/2009 £000	Increase/ (Reduction) £000	Balance as at 31/03/2010 £000
Earmarked Reserve			
<u>Leisure Portfolio</u>			
Mill Lane, Shawcross Fold and Romiley Forum	84	(12)	72
Sports Trust	199	(146)	53
Recreation Centres	62	(62)	0
Museum Conservation	58	(12)	46
Other Reserves	26	(1)	25
	429	(233)	196
<u>Regeneration Portfolio</u>			
Town Centre Promotions	0	7	7
	0	7	7
<u>Transportation Portfolio</u>			
Delegated Budgets for Area Committees	161	(68)	93
Sponsored Signs	62	36	98
Transpennine Trail	40	0	40
Electric Scooter Reserve	4	0	4
	267	(32)	235
<u>Planning and Highways Committee</u>			
Planning and Delivery Grant	8	14	22
	8	14	22
General Fund Cash Limit - Total	11,180	(1,325)	9,855

Appendix Six Continued

	Balance as at 01/04/2009 £000	Increase/ (Reduction) £000	Balance as at 31/03/2010 £000
Earmarked Reserve			
<u>General Fund Non-Cash Limit</u>			
Efficiency Reserve	1,740	(465)	1,275
Insurance Reserve	3,561	2,989	6,550
SSK Dividend	322	(322)	0
Revenue Contributions to Capital Expenditure	997	(396)	601
Protection Of Surplus Property	363	(37)	326
Early Retirement Contributions	238	111	349
SEMMMS / A555 Relief Road	574	517	1,091
Priority Funding Reserve	238	434	672
LABGI 'Boost' Reserve	841	(841)	0
PRG Revenue Reserve	0	3,102	3,102
MTFS Reserve	0	1,041	1,041
Waste Strategy	828	69	897
General Fund Non-Cash Limit - Total	9,702	6,202	15,904
General Fund Reserves - Total	20,882	4,877	25,759
Total Earmarked Reserves	29,721	4,985	34,706

Explanation of significant movements in earmarked reserves

Reserve	Increase/ (Reduction) £000	Explanation
<u>General Fund Cash Limit</u>		
<u>Adults and Health Portfolio</u>		
Specific Adult Social Care Grants	(174)	Use of reserve to support projects financed from specific grants received in previous years
PCT/Council Partnership Enablement Fund	(1,637)	Reflects payments to PCT and Council's contribution to pooled budgets in lieu of PCT contribution
Future Years Commitments	(74)	Balance transferred to Adult Social Care Grants Reserve (above)
<u>Children and Young People's Portfolio</u>		
Laptop Insurance	61	Surplus on scheme to help meet future claims and off-set premiums
School Staff Insurance Scheme	289	Surplus on scheme to help meet future claims and off-set premiums
MOSAIC (Young People's Drug Strategy)	(64)	Reducing the incidence of substance misuse by young people
Local Safeguarding Children Board	(146)	Jointly funded service combining Probation and Health funds. Utilised for specific projects
Childrens Fund Reserve	91	Set aside to meet future commitments
Interpreting Unit	150	Set aside to meet future commitments

Appendix Seven Continued

Reserve	Increase/ (Reduction) £000	Explanation
<u>Communities Portfolio</u>		
Asylum Seekers	(81)	Utilised to meet costs associated with Brindale House
Supporting People Programme	69	Surplus against programme
Future Years Commitments	107	To fulfill future year commitments
Furnished Tenancies	43	Deposits associated with furnished tenancies
Elections Reserve	43	Sinking fund to meet future costs associated with local and national elections
<u>Customer Focus Portfolio</u>		
ICT General Reserve	(170)	Utilised for specific ICT projects
ICT Sharepoint/MEA Reserve	(271)	Release to fund 2009/10 Microsoft EA (smoothed payments)
<u>Finance Portfolio</u>		
Balance of Risks Reserve	243	Range of cover extended in 2010/11 on a trial basis
Financial Management System	135	Set aside for SAP upgrade and specialist support
Workforce Strategy	328	To fund HR initiatives and equal pay claims handling
Risk Management	(67)	Combined with Balance of Risks Reserve

Appendix Seven Continued

Reserve	Increase/ (Reduction) £000	Explanation
<u>Leisure Portfolio</u>		
Sports Trust	(146)	Utilised for Repairs and Maintenance on leisure centres and Grand Central
Recreation Centres	(62)	£0.035m used for Peel Moat loss of income. Remaining £0.027m combined with Sports Trust Reserve
<u>Transportation Portfolio</u>		
Delegated Budgets for Area Committees.	(68)	In-year contributions and releases to fund the work of Area Committees
Sponsored Signs	36	Contribution to cover maintenance works for sponsored signs
<u>General Fund Non-Cash Limit</u>		
Efficiency Reserve	(465)	To fund BITE initiatives in Finance and Business Transformation Teams
Insurance Reserve	2,989	To meet insurance claims where both the amounts and timings of claims are uncertain. The large increase reflects a transfer from the insurance provision based on advice from the Council's Insurance advisers.
SSK Dividend	(322)	To mitigate the impact of a nil dividend payout in 2009/10
RCCO Reserve	(396)	Use to finance 2009/10 capital programme commitments

Appendix Seven Continued

Reserve	Increase/ (Reduction) £000	Explanation
Early Retirement Contributions	111	Set aside to support service transformation and meet one-off redundancy costs
SEMMMS / A555 Relief Road	517	To cover future development costs associated with the SEMMMS project
Priority Funding Reserve	434	Net increase in Priority Initiatives Funding set aside for commitments in 2010/11
LABGI 'Boost' Reserve	(841)	Allocated to projects designed to mitigate the impact of economic recession in 2009/10
PRG Revenue Reserve	3,102	Accrual of revenue Performance Reward Grant earmarked for Partnership projects
MTFS Reserve	1,041	Set aside to support Corporate Initiatives and special projects
Waste Strategy	69	To meet anticipated costs arising from the Waste Disposal PFI Contract

EXPLANATION OF TERMS

Cash Limits

The Council operates a system under which each portfolio is only held responsible for those areas of income and expenditure over which they can exert control. Cash Limits are approved before the financial year commences and each Portfolio is responsible for ensuring that their net expenditure does not exceed their cash limit for that year.

Non-Cash Limits

Items which are largely outside of the direct control and influence of the Council are managed outside of Portfolio Cash Limits. This includes items such as levies and precepts determined by the Association of Greater Manchester Authorities and joint authorities, together with demands on services which the Council cannot avoid meeting (such as Housing Benefit payments and Capital Financing Costs).

Forecast Outturn

This is the forecast of the net income or expenditure for the financial year on each budget heading.

Virement

The switching of budget provision from one budget head to another. Virements must be properly authorised by the appropriate committee or by officers under delegated powers.

Minimum Revenue Provision (MRP)

The minimum amount which must be charged to an authority's revenue account each year and set aside to repay debt, as required by the Local Government Housing Act 1989.

Reserves

Amounts set aside to meet expenditure which the Council may decide to incur in future periods, but not allocated to specific liabilities which are certain or very likely to occur. Earmarked reserves, as opposed to General Balances, are allocated to a specific purpose or area of spending.

Provisions

Amounts set aside for liabilities or losses which are certain or very likely to occur but where there is uncertainty as to the amounts involved or the dates on which they will arise.

Abbreviations used

Portfolios - Executive Functions

A&H	Adults and Health
CHYP	Children and Young People
COM	Communities
CUF	Customer Focus
ENV	Environment
FIN	Finance
LEI	Leisure
REG	Regeneration
TRN	Transportation

Portfolios – Non-Executive Functions

LIC	Licencing, Environment & Safety Committee
PLA	Planning and Highways Committee

Capital Outturn 2009/10

Report of the Corporate Director, Business Services

1 Introduction

- 1.1 The purpose of this report is to update the Executive with regard to the progress in achieving the priority outputs and outcomes of the 2009/10 capital programme and to seek approval for amendments to the three year programme to reflect the outturn position, notification of additional funding and other changes to the programme between years.
- 1.2 Generally there is a good degree of flexibility in using the resources associated with the capital programme between financial years and the programme is set within a three year time frame. The flexibility of the resources recognises that capital projects can be complex and whilst resources are time limited and often linked to specific schemes it is often difficult to forecast the exact physical and financial profile of some individual projects and therefore split the overall capital programme accurately into strict financial years.

2 Capital Programme 2009/10 to 2011/12

- 2.1 The following table summarises the outturn position for 2009/10 and shows the programme for 2009/10 through to 2011/12.

Expenditure as at 31 March 2010 £000	Portfolio	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
842	Adults	1,133	(291)	2,389	632
20,732	Children & Young People	23,380	(2,648)	26,646	19,093
39,037	Communities	38,298	739	31,947	13,788
109	Customer Focus	109	0	330	0
4,134	Environment	4,145	(11)	2,398	0
8,448	Finance	10,241	(1,793)	9,617	500
1,627	Leisure	1,545	82	739	440
1,220	Regeneration	1,279	(59)	513	50
14,639	Transportation	14,781	(142)	17,088	8,093
90,788	TOTAL	94,911	(4,123)	91,667	42,596

- 2.2 The three year capital programme incorporates changes approved by Council on 25 February 2010 and includes further changes to reflect amendments to resource notifications underpinning the programme.

- 2.3 The 2010/11 and 2011/12 programme above incorporate some of the changes which flow from the variations in the 2009/10 programme and resources. Of the £4.123m surplus, £2.830m of the unused resources will be carried forward and expenditure re-phased within the three year programme. Details of the rephasing by portfolio can be found at Appendix Three.
- 2.4 Both the Communities and Leisure Portfolios have brought forward funding from 2010/11 and utilised grants and external contributions to meet the over achievement, £1.210m, of programmes in 2009/10.
- 2.5 Most of the remaining £2.503m is within Children and Young People portfolio and these schemes are in the process of being reviewed. The review will determine the resources required for the remaining the schemes. Any further rephasing and the reallocation of resources that are not longer required will be reported in the first quarter 2010/11 Report.
- 2.6 Appendix One sets out the changes to each year of the three year programme, full details of the variations and amendments by portfolio are included in Appendix Three.

3 Portfolio Programme Key Outcomes

- 3.1 Key outcomes and performance measures achieved through capital expenditure for each portfolio's programme are included in Appendix Three. Highlights from each programme are provided below.
- 3.2 Adults and Health Portfolio achieved expenditure of £0.842m compared to a programme of £1.133m. Work has commenced on a wide range of schemes that will continue into 2010/11 and the unused resources will be carried forward. In particular there are a number of schemes associated with the Social Care project which have been delayed but are now agreed and are due to commence in 2010/11.
- 3.3 Children and Young People Portfolio achieved expenditure of £20.732m compared to a programme of £23.380m. A surplus of £2.648m of which £1.898m relates to Council controlled schemes and £0.659m relates to schools controlled schemes.
- 3.3.1 Significant outcomes and outputs have been achieved in year with the largest part of the programme in the Primary sector providing new class bases, remodelling, upgrades and refurbishments. The whole of the Children's programme is complex and entails the extensive co-operation of schools to deliver. There is a surplus in the spending of the Sure Start Grant which is targeted at early year's providers, some projects have been delayed until the summer holidays to minimise disruption.
- 3.4 Communities Portfolio achieved expenditure of £39.037m compared to a programme of £38.298m. This is a significant achievement and highlights are included below.
- 3.4.1 The HRA programme, within Communities, continued its effective performance in delivering schemes to reduce the number of non-decent homes within the Borough. Additional works of £0.236m have been completed earlier than planned,

which helped in reaching the target of only 4.8% non-decent homes by the end of March 2010.

- 3.4.2 Communities Strategic Housing programme also performed well and delivered many key priority outcomes. For example 254 grant funded adaptation schemes were completed in privately owned and housing association properties.
- 3.5 Customer Focus Portfolio achieved expenditure of £0.109m matching its capital programme for 2009/10, with both schemes, New Ways of Working and Customer Services Development, achieving their programmes.
- 3.6 Environment expenditure was £4.134m, which is only very slightly lower than the programme total of £4.145m. The Waste Collection scheme in particular has managed to achieve targets ahead of schedule.
- 3.7 Finance Portfolio achieved expenditure of £8.448m compared to a programme of £10.241m. This variation is largely in connection with profiling expenditure related to the New Civic Complex. Work is progressing well and the project remains on target for completion in November 2009.
- 3.8 Leisure Portfolio has over achieved its programme, with expenditure of £1.627m compared to a programme of £1.545m. The majority of the expenditure relates to the NNDR scheme, Target Life Hazel Grove, and funding has been rephased from 2010/11 to meet this spend.
- 3.9 Within the Regeneration Portfolio expenditure of £1.220m compares to a programme of £1.279m. The variance is due to rephasing of the Offerton Precinct Development and Gateway Facelifting schemes to 2010/11.
- 3.10 Within the Transportation Portfolio expenditure of £14.639m compared to a programme of £14.781m successfully delivered number of large and varied schemes with significant priority outcomes.

4 Priority Initiatives and Performance Reward Grant

- 4.1 The Alexandra Park scheme, under Priority Initiatives, was rephased from 2008/09 and the full £0.075m has now been spent.
- 4.2 Good progress has been made on 2009/10 Priority Initiative schemes; of the £0.500m allocated £0.494m has been spent. The remaining resource is being rephased to 2010/11 to complete these schemes.
- 4.3 In 2009/10, £0.190m Performance Reward Grant (PRG) was allocated to Stockport Boost Centres and this was fully spent. A further £1.005m PRG has been awarded to capital schemes in the two rounds of allocation. All these schemes are due to get underway in 2010/11.

5 Resourcing the 2009/10 Capital Programme

- 5.1 All variations to the 2009/10 programme are contained within the original resources allocated to projects.

- 5.2 Appendix Two shows the resources that have been utilised to fund the 2009/10 capital programme. The programme is largely funded by Capital Grants and Ringfenced Supported Borrowing, providing resources of £30.879m and £26.156m respectively. Unsupported Borrowing and Directly Funded Borrowing make up £17.227m of the programme. The sources of funding are set out in the Explanation of Terms, which can be found at the end of this report.
- 5.3 Financial monitoring reports throughout the financial year have highlighted the impact that the economic downturn is having on achieving capital receipts which underpin the programme. There were sufficient capital receipts actually received to meet the financing requirements of the programme in 2009/10.

6 Prudential Indicators

- 6.1 The Prudential Code sets out the indicators that must be used to demonstrate that capital investment plans are affordable, prudent and sustainable. These prudential indicators are designed to support strategic financial planning and local decision making. As part of the annual budget setting process the prudential indicators are set for the forthcoming year and the following two years. The estimated and actual indicators for 2009/10 are set out in Appendix Four.
- 6.2 The estimated prudential indicators were reported in the 2009/10 Capital Programme reported to the Executive on 9 February 2009 and these were based on the 2009/10 Capital Programme at that time. Subsequently, there have been a number of additions and rephasings resulting in a larger capital programme for 2009/10.
- 6.3 There is a reduction in the ratio of financing costs to net revenue stream and this is mostly due to lower interest rates for borrowing.
- 6.4 In the February 2009 report, it was estimated that the impact of every additional £1m expenditure would have an impact of £0.18p on Council Tax. The additional Non-HRA expenditure in 2009/10 has been calculated to have an impact of £0.15 and this is largely due to a greater amount being spent through unsupported and directly funded borrowing than estimated.

7 Statement of Accounts 2009/10

- 7.1 The Statement of Accounts for 2009/10 is being prepared and will be presented to the Audit Committee for approval on 29 June 2010. The process of finalising the Statement of Accounts typically gives rise to late adjustments which may impact on the capital outturn and resourcing position outlined in this report.
- 7.2 In these circumstances, it is proposed that the approval of changes to the outturn, resourcing and prudential indicators is delegated to the Corporate Director, Business Services in conjunction with the Executive Councillor (Finance).

8 Conclusion

- 8.1 The capital programme outturn for the year is £90.788m. This is one of the largest and most varied capital programmes to date and has achieved significant outcomes and outputs and boosted the local economy.
- 8.2 The 2010/11 programme has been adjusted to reflect variations to the programme that have occurred across portfolio programmes in 2009/10.

9 Recommendations

- 9.1 The Executive is asked to:
- ◆ Approve the changes to the capital programme shown in Appendix One.
 - ◆ Approve the resourcing of the capital programme set out in Appendix Two.
 - ◆ Note the progress on capital schemes as set out in Appendix Three.
 - ◆ Note the Prudential Indicators set out in Appendix Four.
 - ◆ Delegate the approval of any final changes to the capital outturn, resourcing and prudential indicators to the Corporate Director, Business Services in conjunction with the Executive Councillor (Finance).

CAPITAL PROGRAMME 2009/10– 2011/12
CHANGES TO THE PROGRAMME SINCE QUARTER 3 REPORT TO EXECUTIVE
MEETING 15 February 2010

2009/10	Original Programme	As at 15 Feb 2010	Additional / Reduced Programme	Virement / Rephased	Revised Programme
Portfolio	£000	£000	£000	£000	£000
Adults & Health	1,315	1,133			1,133
CYP	27,810	23,354	30	(4)	23,380
Communities	34,367	38,224	12	62	38,298
Customer Focus	229	109			109
Environment	4,356	4,145			4,145
Finance	2,773	10,241			10,241
Leisure	1,179	1,627		(82)	1,545
Regeneration	864	1,273		6	1,279
Transportation	12,980	14,075		706	14,781
Total	85,873	94,181	42	688	94,911

2010/11	Original Programme	As at 15 Feb 2010	Additional / Reduced Programme	Virement / Rephased	Revised Programme
Portfolio	£000	£000	£000	£000	£000
Adults & Health	360	1,860	80	449	2,389
CYP	24,440	30,021	20	(3,395)	26,646
Communities	30,659	27,844	4,262	(159)	31,947
Customer Focus	0	330			330
Environment	1,835	2,217	170	11	2,398
Finance	2,000	8,367	(500)	1,750	9,617
Leisure	440	857		(118)	739
Regeneration		156	295	62	513
Transportation	13,766	15,605	1,345	138	17,088
Total	73,500	87,257	5,672	(1,262)	91,667

2011/12	Original Programme	As at 15 Feb 2010	Additional / Reduced Programme	Virement / Rephased	Revised Programme
Portfolio	£000	£000	£000	£000	£000
Adults & Health	270	632			632
CYP	14,785	15,972		3,121	19,093
Communities	10,269	10,644	2,925	219	13,788
Customer Focus		0			0
Environment		0			0
Finance	500	500			500
Leisure	440	440			440
Regeneration		50			50
Transportation	10,535	7,162	925	6	8,093
Total	36,799	35,400	3,850	3,346	42,596

Appendix Two

RESOURCING THE 2009/10 – 2011/12 CAPITAL PROGRAMME

Expenditure as at 31 March 2010 £000	Resources	2009/10 Budget £000	2009/10 Variation £000	2010/11 Budget £000	2011/12 Budget £000
	Supported Borrowing				
26,156	Ringfenced	26,179	(23)	16,681	0
4,322	Non Ringfenced	5,943	(1,621)	4,336	8,061
30,897	Capital Grants	31,629	(732)	35,609	17,395
	Unsupported				
4,851	Borrowing	5,528	(677)	11,217	3,250
	Directly Funded				
12,376	Borrowing	13,628	(1,252)	12,225	3,856
3,032	External Contributions	2,788	244	949	277
1,319	Capital Receipts	1,385	(66)	2,275	1,089
19	Commutated Sums	90	(71)	34	0
	Revenue Contributions				
7,816	(RCCO)	7,741	75	8,341	8,668
90,788	TOTAL	94,911	(4,123)	91,667	42,596

Appendix Three

Adults and Health Capital Programme Progress as at 31 March 2010

Overview of Progress to 31 March 2010

The table below highlights the key schemes in the programme

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
8	Asset Management Plan	6	2	0	0
2	Mental Health Schemes:	0	2	164	123
70	Redcroft	76	(6)	6	0
0	Progress House	20	(20)	0	0
150	Narrow Boat	150	0	0	0
30	Wellbeing Centre	55	(25)	36	0
0	IT Software (Care First)	5	(5)	35	0
0	Dignity in Care	5	(5)	5	0
0	IT Infrastructure	0	0	255	0
56	Social Care	147	(91)	385	147
259	Common Assessment Framework	300	(41)	1,113	362
267	York House & Ashlea Offices	369	(102)	152	0
0	Lifestyle Service (PRG Round 1)	0	0	30	0
0	Refurbish Learning & Disability Res Centre (PIF)	0	0	50	0
0	Transforming Adult Social Care	0	0	158	0
842	TOTAL	1,133	(291)	2,389	632

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
38	Supported Borrowing Ringfenced	61	(23)	59	0
0	Non Ringfenced	0	0	0	0
804	Capital Grants	965	(161)	2,093	632
0	Unsupported Borrowing	5	(5)	85	0
0	Directly Funded Borrowing	0	0	0	0
0	External Contributions	0	0	0	0
0	Capital Receipts	0	0	0	0
0	Commuted Sums	0	0	0	0
0	Revenue Contributions (RCCO)		102	(102)	152
842	TOTAL	1,133	(291)	2,389	632

Adults & Health Capital Programme Amendments

Scheme	2009/10 £'000	2010/11 £'000	2011/12 £'000	Funding Source	Reason
Refurbish Learning & Disability Res Centre		50		USB	Allocation of 10/11 PIF Capital Funding - virement from finance portfolio
Transforming Adult Social Care		158		Grant	New funding allocation
Redcroft	(6)	6		Grant	Rephase to 10/11
Asset Management Plan	2			SB	Virement from Wellbeing Centre
Wellbeing Centre	(2)			SB	Virement to Asset Mangement Plan
Mental Health Schemes	2	41		Grant	Virement from Progress House and rephase to 10/11
Progress House	(20)	(23)		Grant	Virement to Mental Health schemes and rephase to 10/11
Wellbeing Centre	(23)	23		SB	Rephase to 10/11
IT Software (Care First)	(5)	5		USB	Rephase to 10/11
Dignity in Care	(5)	5		Grant	Rephase to 10/11
York House & Ashlea Offices	(267)			RCCO	Reallocation of grant funding
York House & Ashlea Offices	267			Grant	Reallocation of grant funding
York House & Ashlea Offices	(102)	102		RCCO	Rephase to 10/11
Social Care	(91)	91		Grant	Rephase to 10/11
Common Assessment Framework	(41)	41		Grant	Rephase to 10/11
Total	(291)	499	0		

Adults & Health Capital Programme - Progress on Specific Schemes

Mental Health Schemes

(a) Redcroft conservatory and structural improvements – the works are mainly completed and paid for in 2009/10, with just a small amount of cost likely to come through in 2010/11. The total cost may go slightly over the original provision but this will be contained within the Adults programme.

(b) The Narrow Boat scheme – the work and spending proceeded according to the agreement and the boat is now in service and being used (currently moored in Poynton but mainly to be used on the Marple canal). All the allocation was used.

(c) Progress House conversion of loft space and other improvements – the structural work is now complete and little spending was required in 2009/10. The remaining provision will be carried forward into 2010/11 and be available for other schemes.

(d) Wellbeing Centre – the costs this year are associated with the building lease as previously agreed. Some improvements are needed to internal environmental conditions at the Centre to provide better conditions for building users, and cost options are currently being identified. Any spending on this will now be in 2010/11.

(e) A number of new Mental Health Schemes are currently being considered for the unallocated future provision – a Market Garden scheme £150k (but land yet to be identified); and a Wellbeing Centre bistro/café £70k (but no commitments made as yet); and it also depends on funding being available after 2010/11.

IT Software (Carefirst)

This provision will be used to purchase additional software for the Carefirst programme. There was in fact no spending against this scheme in 2009/10 and the provision will now be carried forward into 2010/11.

Dignity in Care Grant

The remaining £5k provision from this grant to improve facilities in private sector care homes had been put aside for one provider, but it hasn't been claimed and will now be added to the monies to be used for the new Dignity in Care programme being funded from Social Care monies in 2010/11.

IT Infrastructure

A plan for the use of this resource to improve IT provision within adult social care is currently being considered, but it will now take place in 2010/11. Further details will be available in due course.

Social Care

Consideration has been given by the adult social care senior management team to a number of schemes to be funded from the Social Care capital grant in 2009/10 and 2010/11. These include:

- Sanderling House activity room £65k (mainly complete);
- Broadband for learning disability supported properties £60k (about to start);
- A Dignity in Care programme to improve facilities in care homes £50k (about to start);
- Improvements to a number of Resource Centres recently transferred across to Communities £10k (mainly complete).

However, a significant amount of the original provision will be rephased into 2010/11 due to delays in agreeing the schemes.

Common Assessment Framework for Adult Demonstrator Sites

This is a new provision brought in this year. It refers to a significant grant from the Department of Health to fund a pilot scheme in Stockport (one of only nine across the country) whose aim is to test and evaluate innovative approaches to effective information sharing between health and social care, and partner organisations. It is a three year grant, mainly capital but with a small amount to support revenue spending.

There is a project leader based in adult social care and the first phase of expenditure has already taken place. A significant element of the first year programme will now slip into 2010/11 but without risk to the funding.

York House and Ashlea Office bases

There was significant spending in the final quarter and both schemes are progressing well. Some spending will be rephased into the 2010/11 programme. Due to changes in priorities, a small amount of the original RCCO provision put aside for these schemes will not now be required and is available for other capital uses in 2010/11.

In total, spending on the Adults programme in 2009/10 amounted to £842k against the Q3 forecast of £1,133k (just under 75%). Some schemes didn't proceed as quickly as expected, but this is about rephasing rather than schemes not taking place and it is requested that the 2010/11 capital programme is amended accordingly.

Children & Young People Capital Programme Progress as at 31 March 2010

Overview of Progress to 3 March 2010

The table below highlights the key blocks of schemes in the programme

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
2,057	Early Years	3,082	(1,025)	2,389	1
7,398	Primary Sector	7,377	21	10,056	10,745
1,415	Secondary Sector	1,516	(101)	380	282
1,149	Special Sector	504	645	2,387	0
1,519	Cross Sector	2,091	(572)	1,372	3,081
517	Special Educational Needs	969	(452)	997	634
1,301	Other Schemes	1,806	(505)	952	0
15,356	Council Controlled Schemes	17,345	(1,989)	18,533	14,743
5,376	Individual School Schemes	6,035	(659)	8,113	4,350
20,732	TOTAL	23,380	(2,648)	26,646	19,093

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
0	Supported Borrowing Ringfenced				
1,364	Non Ringfenced	2,880	(1,516)	777	5,307
17,935	Capital Grants	18,907	(972)	20,722	12,273
56	Unsupported Borrowing	95	(39)	2,678	260
236	Directly Funded Borrowing	200	36		
1,141	External Contributions	1,239	(98)	536	58
0	Capital Receipts	0	0	1,664	714
0	Commutated Sums				
0	Revenue Contributions (RCCO)	59	(59)	269	481
20,732	TOTAL	23,380	(2,648)	26,646	19,093

Children & Young People Capital Programme Amendments

Scheme	2009/10	2010/11	2011/12	Funding Source	Reason
	£'000	£'000	£'000		
Playbuilder	30			Grant	Virement from Transportation - match funding for Playbuilder
MOSAIC	9			External Conts	Additional funding
Playbuilder	(13)			External Conts	Adjustment to funding
Behaviour Support Centre (PRG)		20			New allocation of PRG by Stockport Partnership
Reddish Vale Technology College - Roof		83		External Conts	Essential work to avoid damage to the building
Cheadle Hulme High School - Additional Roof Work		35	15	Various	Additional work required to complete the scheme
St Matthew's CE Primary School		11		External Conts	Essential work to fire alarm
Playbuilder		39		External Conts	Additional funding
Adjustment to accounts re DFC transferred to external contributions		(444)		Grants	Adjustment to use of DFC
Various	(390)			RCCO	Grant funding allocation
Various	390			Grants	Grant funding allocation
Extended Schools			(233)	Grants	Finishing of grant
General - Unallocated Funding	(220)	220		Various	Rephased to 2010/11
Reddish North Primary School		(833)		Grants	Rephased to 2011/12
Rose Hill Primary School		(1,578)		Various	Rephased to 2011/12
All Saints CE Primary School (Marple)		(178)		Various	Rephased to 2011/12
Hazel Grove Primary School		(200)		Various	Rephased to 2011/12
Mersey Vale Primary School		(150)		Various	Rephased to 2011/12
Reddish Vale Technology College		(100)		Various	Rephased to 2011/12
Stockport School		(100)		Various	Rephased to 2011/12
Moorfield Primary School		(200)		Various	Rephased to 2011/12
Various			3,339	Various	Rephased from 2010/11
Total	(194)	(3,375)	3,121		

Children & Young People Capital Programme 2009/10 Outturn

The outturn to the 31st March 2010 on Council Controlled Schemes is £15.356m. This is 88.5% of the programme.

Progress on Specific Schemes

Early Years

There has been rationalisation of the Children's Centres Capital Works programme and prioritising areas of greatest need within Stockport's Children's Centres. As a result there have been delays to the initial work programme for a number of schemes. The major schemes involved are:

Bramhall Children's Centre – Phase 3

A delay to the initial work programme for this scheme occurred. However, this valuable exercise amongst many other things, confirmed the need to progress this much needed scheme which is on site and due for practical completion this summer. As there will be no interruption to the reception areas, this site has been designated as a Children's Centre.

Cheadle Hulme Children's Centre – Phase 3

Through more detailed discussions regarding the service provision, it has been decided through the rationalising process highlighted above to prioritise this scheme at Cheadle Hulme Library and the neighbouring property of Chad's Theatre. This scheme is programmed to commence on site towards the end of this calendar year with completion by early March 2011. As there will be no interruption to the reception areas, this site has been designated as a Children's Centre.

Stepping Hill Children's Centre – Phase 3

Due to further detailed discussions with the host for this site, it has resulted in the need for only very minor capital investment for signage. This site has been designated as a Children's Centre.

Edgeley & Cheadle Heath – Additional Work

This scheme has been re evaluated and a more comprehensive scheme has been requested with a completion deadline of March 2011. Confirmation of the cost will be confirmed on completion of the revised sketch scheme expected by the end of May 2010.

The Council has been awarded Sure Start Grant to allow capital work to be undertaken at early years providers largely in the private and voluntary sectors, although some grant could be used at the Council's schools. The grant was for 2009/10 and 2010/11. Initially it was proposed to spend £1.807m in 2009/10. Under Local management of Schools the Council does not have direct control over when a school spends its programme. In addition, a couple of projects have had to be put back until the summer holidays because the work would have caused too much disruption.

Primary Sector

Significant progress has been made on the Primary Capital Programme (PCP) schemes and all the PCP grant allocated for 2009/10 has been spent.

Schemes at the following schools have been completed:

Broadstone Hall Primary School – New class bases
 Norbury Hall Primary School - Refurbishment
 Norris Bank Primary School - Remodelling
 Queensgate Primary School – New class base and rewire
 St Bernadette's RC Primary School - Remodelling
 St Paul's CE Primary School - Remodelling
 Westmorland Primary School - Extension

Most of the issues that were delaying the new primary school at North Reddish have now been resolved and it is envisaged that a start will be made on site in the near future.

The new primary school at Rose Hill has now been designed and planning permission has been fully supported. The scheme will be going out to tender in the near future.

Progress has also been made on a number of non PCP schemes and the schemes at the following schools have been completed:

Adswold Primary School – Roof and boiler replacement
 Arden Primary School – Fire alarm
 Bridge Hall Primary School – Boiler and asbestos roof replacement
 Brookside Primary School – Boiler
 Didsbury Road Primary School – Boiler
 Greave Primary School – Replacement of fan convector heaters
 High Lane Primary School – Replacement of fan convector heaters
 Lane End Primary School – Boiler
 Ludworth Primary School – Replace pitched roof
 Lum Head Primary School – Replacement of fan convectors
 Meadowbank Primary School – Replace asbestos roof and fire alarm
 Moorfield Primary School – Rewire Infant block
 Orrishmere Primary School – Replacement of fan convector heaters
 St Elizabeth's CE Primary School – Boiler
 St Mary's CE (Reddish) Primary School – Replacement of fan convector heaters
 St Matthew's CE Primary School – Make playground safe
 St Thomas' CE Primary School (Marriott Street) – Replace flat roof and rewire
 Tithe Barn Primary School – Rewire
 Whitehill Primary School – Rewire
 Woodley Primary School – Resurface flat roof
 Various Schools – Install gas interlocking in school kitchens

SECONDARY SECTOR

The final payments in respect of highway work needed when the new Stockport Academy was constructed have now been paid.

The first phase in respect of the replacement of fan convector heaters at The Kingsway High school has been completed.

The final phase of the relocation of the School Music Service to Offerton High School has been completed.

The following schemes have been completed in year:

Bramhall High School – Final phase of the rewiring work
 Cheadle Hulme High School – Refurbishment
 Harrytown High School – Refurbish tennis courts
 Marple Hall High School – Refurbish tennis courts and upgrade fire alarms
 Offerton High School – Refurbish of changing rooms and repairs to paths
 Reddish Vale Technology College – Refurbish boiler house
 St James' High School – Refurbish tennis courts
 Stockport School – Refurbish pipework
 Various Schools – Install gas interlocking in school kitchens

SPECIAL SECTOR

A Government grant has been obtained to provide a facility at Windlehurst Special School to allow the teaching of cookery. Although the grant will not be received until 2010/11, other funding has been identified to allow this important work to commence in 2009/10. Work has been progressing well and it is envisaged that the scheme will be completed by the end of June 2010.

A targeted capital fund grant has been obtained for the financial years 2009/10 and 2010/11 to allow schemes to be progressed to ensure the provision of 14-19 Diploma Lines and also to provide better facilities for pupils with special educational needs.

Schemes were identified at both Heaton Special School and Lisburne Special School and work is on site and ahead of schedule. Unfortunately it would appear the contractor at Lisburne Special School has gone into liquidation and steps have been put in place to ensure that this scheme is completed on time.

The extension of the Moat House Pupil Referral Unit has been delayed due to design problems but work has now commenced.

CROSS SECTOR

£1,282K has been spent out of an allocation of £1,538k on ICT Harnessing Technology. However the grant which is the major funding source for this activity does not have to be spent until the end of August 2010.

The grant for Home Access for Targeted Groups has been spent.

It has been necessary to only spend £24k out of the £100k health and safety contingency.

SPECIAL EDUCATIONAL NEEDS

The phase 1 of the scheme at Valley Special School to refurbish the toilet and create a haven room is now complete. Phase 2 of the works to refurbish a classroom and create a quiet room is due to be completed at half term.

The scheme to improve the paths at Marple Hall High School in order to improve disabled access is out to tender. Planning permission has been applied for and subject to this being granted it is planned to carry out this work during the summer holidays.

The ramp work at Vernon Park Primary School has now been completed. It is proposed to start work on the refurbishment of the toilets in the near future.

OTHER

The Council has been awarded a grant for 2009/10 and 2010/11 which together with other external contributions is to be used to provide playbuilder schemes at various locations across the Borough. All the schemes scheduled for 2009/10 have either been completed or are just awaiting the delivery of safety surfaces to be delivered from overseas.

The Council received a grant of £217k in 2009/10 to increase the uptake of school meals. Schools were requested to bid for this grant and allocations were made to successful schools late in 2009/10. To date expenditure has not as yet been uploaded from the school's SIMS systems into the Council's financial management system. It is proposed to visit all schools that received grant to ensure that all the proposed work has been completed later in 2010/11.

A Big Lottery Fund grant in respect of Sleddale Close for £35k has been entered into the CYPD capital programme in error and should have been included in another capital programme of the Council.

INDIVIDUAL SCHOOL SCHEMES

There was a programme of £471k for extended school schemes in 2009/10. This funding is devolved to schools and as at 31st March 2010 £330k had been spent by the schools. This grant funding ceases at the end of 2010/11 and schools will be closely monitored in 2010/11 to ensure that all the grant funding is spent.

The Council has been awarded a two year grant in 2009/10 and 2010/11 to develop the introduction of several 14-19 Diploma Lines in various secondary schools and colleges across the Borough. A project board has been established and many meetings have been held with schools and colleges to develop a strategy. Some of the expenditure will be made by the Council and some funding will be devolved to schools to allow them to purchase equipment etc. All the grant will be spent by the end of 2010/11.

The major item in this element of the capital programme is the Devolved Formula Capital grant which is devolved directly to schools and is therefore completely out of the control of the Council.

Communities Capital Programme Progress as at 31 March 2010

Overview of Progress to 31st March 2010

The table below highlights the key schemes in the programme.

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
34,681	HRA	34,445	236	25,166	8,941
	Strategic Housing				
1,386	Disabled Facilities Grant	1,300	86	1,416	678
955	Renewal	1,375	(420)	1,078	1,025
1,117	Affordable Housing		1,117	372	219
	Alleygating (PRG Round 1)		0	100	
	Alleygating Edgeley (PRG Round 2)		0	100	
3,458		2,675	783	3,066	1,922
	Other				
7	Brinnington Shops	8	(1)	25	
750	New Build - Dorset Avenue	1,028	(278)	278	
	New Build - Mendip Court	0	0	484	
	New Build - Marhill Court	0	0	543	
	Affordable Homes		0	1,591	2,925
129	Safer Stronger Communities	129	0	129	
	CCTV upgrade		0	200	
	Home Security		0	40	
	Tackling inequalities		0	150	
	Employment & Enterprise Base in Brinnington (PRG Round 1)		0	30	
	Employment & Enterprise Base in Brinnington (PRG Round 2)		0	50	
12	Neighbourhood NW Grant	12	0		
0	Coroners	1	(1)	195	
898		1,178	(280)	3,927	2,925
39,037	TOTAL	38,298	739	31,947	13,788

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
26,034	Supported Borrowing Ringfenced	26,034		16,622	
754	Non Ringfenced	754		754	754
2,824	Capital Grants	2,375	449	2,454	1,328
7	Unsupported Borrowing	18	(11)	684	
750	Directly Funded Borrowing	1,028	(278)	2,896	2,925
852	External Contributions	469	383	372	219
0	Capital Receipts	40	(40)	375	375
0	Commutated Sums				
7,816	Revenue Contributions (RCCO)	7,580	236	7,790	8,187
39,037	TOTAL	38,298	739	31,947	13,788

Communities Capital Programme Amendments

Scheme	2009/10 £'000	2010/11 £'000	2011/12 £'000	Funding Source	Reason
HRA	(15)			SB	Sustainability transfer to Playbuilder
HRA	35			Grant	Consolidation of Stansbury Place CYP project within HRA
HRA	42			External Contribution	GM Procure 'Sense of Place' contribution to sustainability projects
HRA	236	(236)		RCCO	Rephase from 2010/11
Decent Homes Funding (HRA)		2,000		SB	CLG confirmed total level of Decent Homes Funding
Renewal		(372)		USB	Virement to Affordable Housing
Affordable Housing		372		External Contribution	Virement to Affordable Housing
Affordable Housing			219	External Contribution	New allocation of funding
Strategic Housing	353			Grant	Utilised Regional Housing Pot Grant
Strategic Housing	383			External Contribution	Utilised Regional Housing Pot Grant & Affordable Housing
Strategic Housing (DFG)	(10)	10		USB	Rephase to 2010/11
Strategic Housing	97			Grant	Allocation of grant funding

(Renewal)					
Alleygating Edgeley (PRG Round 2)		100		Grant	New allocation of PRG by Stockport Partnership
Employment & Enterprise Base in Brinnington (PRG Round 2)		50		Grant	New allocation of PRG by Stockport Partnership
CCTV Upgrade		200		Grant	New allocation of PRG by Stockport Partnership
Home Security		40		Grant	New allocation of PRG by Stockport Partnership
Tackling Inequalities		150		Grant	New allocation of PRG by Stockport Partnership
Brinnington Shops	(1)	1		USB	Rephase to 2010/11
New Build Dorset Avenue	(278)	278		DFB	Rephase to 2010/11
New Build - Mendip Court		(75)		DFB	Reduction in funding required
New Build - Mendip Court		(137)		DFB	Reduction in funding required
Neighbourhood NW Grant	12			Grant	Grant funding awarded
Coroners	(1)	1		Grant	Rephase to 2010/11
Total	853	2,382	219		

Communities Capital Programme - Progress on Specific Schemes

HRA

The table below provides an analysis of expenditure incurred as at 31 March 2010.

Analysis of HRA Expenditure	£000
Kitchen and Bathroom Replacements	15,626
DDA and Fire Safety Works	1,358
Heating Replacements and storage heaters	2,524
Fees (Including staff capitalisations)	2,034
Concierge	1,842
Overcladding and Roofing of Non-Traditional Properties	1,036
Rewires	2,686
Planned Works - other external works	920
GM Procure / Value Works Fees	806
Miscellaneous works	615
Planned Works - Fencing	1,003
Sustainability Works	947
Asbestos Removal	403
Roofing	660
Lift Replacement	839
Decorating Allowances	301
Energy Saving	207
Windows and Doors	319
Montague House - flat to pitched roof	168
Property Conversions	143
Carecall	245
Total Expenditure	34,681

Milestones reached.

During the financial year 2009/10, SHL continued to concentrate on reducing the number of non-decent homes in the borough. Included in this work are approx 2769 properties which have had kitchen and bathroom refurbishment works. This worked helped in reaching the target of 4.8% non-decent homes by the end of March 2010.

The programme successfully spent £34.769m against a budget amount of £34.534m. This gives an over commitment of £0.236m.

Another success is the continuation and growth of the concierge control room at the Bredbury Technical Services depot. This project has been to upgrade the CCTV and Concierge system at Lancashire Hill. These systems are now controlled from Bredbury in a state of the art control centre.

Customer satisfaction remains high. Performance against a target of 93%, SHL reached a year end figure of 95% customer satisfaction for investment works in 2009/10. This figure was based on a return rate of 62%. These figures represent an all time high for the organization.

It should be noted that the successes achieved in 2009/10 have been achieved against a backdrop of significant challenges. These include the Audit Inspection and also the successful bid of £5m of accelerated funding. This extra funding required the smooth and speedy acceleration of the workforce put an extra strain on the management of the programme.

Strategic Housing

Mandatory Disabled Facilities Grants

Demand for DFGs has remained consistently high, with a total of 254 schemes completed during the financial year. This demand continues to put significant pressure on staffing and contractor resources, and whilst the team are keeping on top of the workloads. Work is progressing on developing a single contract for the delivery of stairlifts, which will not only reduce officer time input, and help alleviate some of this pressure, but also reduce the process time from assessment to installation

Work on the block schemes progressed well up to December, but since then has been affected by the weather. Despite this, during the year, a total of 122 properties in Shaw Heath benefited from facelifting works, making a significant impact on the area.

Affordable Housing

The spend on affordable housing relates to four schemes, as follows:

- Marbury Road - a mixed scheme of shared ownership houses, two large four bed houses for rent and two wheelchair adapted bungalows for rent, completed last financial year, with support of £293k grant from the HCA
- Osbourne Road – a learning disability group home for four people, completed Q1, with £154k grant from the HCA and £150k from affordable housing monies
- Hollybank – a learning disability group home, completed Q4. The payment relates to acquisition/start on site, with total HCA grant of £263,500 and £350k from affordable housing monies
- Offerton Fold – a learning disability group home, which started on site in Q3. The payment relates to acquisition/start on site with total HCA grant of £245k and £245k from the affordable housing monies
- Park Road – a learning disability scheme, which started on site in Q4. The payment relates to acquisition/start on site with total HCA grant of £292k and £292k from the affordable housing monies
- Blossoms Hey – a learning disability scheme, which started on site in Q4. The payment relates to acquisition/start on site with total HCA grant of £240k and £240k from the affordable housing monies.

Brinnington Shops

Project management fees of £0.003m have now been paid and the remaining sum of money has been rephased into 2010/2011.

This sum has been earmarked to carry out some reinstatement works to the landscape areas and recent work completed by Neighbourhood Renewal is addressing the latest local resident needs/desires for this area. This work will take them past the March 2010 deadline, so Neighbourhood Renewal would like to retain this sum as match funding for further refurbishment work they find necessary at the end of the consultation period.

New build

Lantern Close (Dorset Avenue)

The total borrowing is £1,028k. However, up to the year end £750k had been drawn down and the remainder is to be transferred early in 2010/11.

Mendip and Marlhill Court

Good news here as the revised tenders from the contractors for the build have come in lower than we budgeted for, the programme has been amended to reflect the revised costings.

Safer Stronger Communities Fund

£0.067m has been paid to Victim Support for target hardening properties vulnerable to crime. A small amount has been made available to pay for computer hardware for the Spotlight (Offender Management) Team. £0.061m has been spent on alleygating areas identified through Positive Path Management.

Coroners

The Coroners have moved from Greek Street to Mount Tabor as a temporary solution. A Project Board has been set up and is to provide information in the form of a PID (Project Initiation Document). The options and proposals will be considered in conjunction with Trafford and Tameside Councils, from which appropriate recommendations to the Executive will be made in a future report.

Customer Focus Capital Programme Progress as at 31 March 2010

Overview of Progress to 31 March 2010

The table below highlights the key schemes in the programme.

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
18	New Ways of Working	18	0	60	
91	Customer Services Development	91	0	120	
0	Sharepoint / Unified Communication Platform	0	0	150	
109	TOTAL	109	0	330	0

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
0	Supported Borrowing Ringfenced				
0	Non Ringfenced				
0	Capital Grants				
29	Unsupported Borrowing	29	0	80	
0	Directly Funded Borrowing				
0	External Contributions				
80	Capital Receipts	80	0	120	
0	Commuted Sums				
0	Revenue Contributions (RCCO)	0	0	130	
109	TOTAL	109	0	330	0

Customer Focus Capital Programme Amendments

There are no amendments.

Customer Focus Capital Programme - Progress on Specific Schemes

NWOW (Capital)

The plan to roll out phase 2 of the Lone worker project in Q2 2010/11 is still on target. The Asset Management Group, through the new Ponsonby project, is now managing any bids for further works / investment that may be needed to be undertaken to support achievement of the VFM performance indicators set by the Audit.

Sharepoint / Unified Communications Platform

The revised implementation plan for the Sharepoint project (early stage of the unified communication implementation) is progressing. A redesign and rebuild of the basic Sharepoint structure has been completed and pilot Sharepoint sites have been developed for Council Members and members of Information Management Steering Group. The pilots are still running.

There has been no change in the status of the related projects which inhibit introducing the full functionality of Sharepoint.

Customer Services Development

This was largely for the upgrade of the CRM system and ongoing rolling replacement of ICT equipment. There are one or two exceptions eg replacement of the water heaters at Houldsworth Mill.

More of the same for 10-11. However the outcomes of the Systems Thinking work will dictate the way in which the CRM system operates in the future, so it's too early to say what the actual spend will be. It's critically important that these rephased monies are retained.

Environment Capital Programme Progress at 31 March 2010

Overview of Progress to 31 March 2010

The table below highlights the key schemes in the programme.

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
425	Rosehill Household Waste Recycling Facility	451	(26)	26	
3,579	Waste Collection	3,564	15	2,202	
130	PIF -Improving Cleanliness	130	0		
	Carbon Reduction Programme (PRG)			40	
	Recycling Litter Bins (PRG)			80	
	Community Orchard (PRG)			50	
4,134	TOTAL	4,145	(11)	2,398	0

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
0	Supported Borrowing				
0	Ringfenced				
0	Non Ringfenced				
0	Capital Grants	0	0	170	
130	Unsupported Borrowing	130	0	0	
3,579	Directly Funded Borrowing	3,564	15	2,202	
0	External Contributions				
425	Capital Receipts	451	(26)	26	
0	Commuted Sums				
0	Revenue Contributions (RCCO)				
4,134	TOTAL	4,145	(11)	2,398	0

Environment Capital Programme Amendments

Scheme	2009/10 £'000	2010/11 £'000	2011/12 £'000	Funding Source	Reason
Rosehill Household Waste Recycling Facility	(26)	26		Capital Receipts	Rephase to 2010/11
Waste Collection	15	(15)		DFB	Rephase from 2010/11
Carbon Reduction Programme (PRG)		40		Grant	New allocation of PRG by Stockport Partnership
Recycling Litter Bins (PRG)		80		Grant	New allocation of PRG by Stockport Partnership
Community Orchard (PRG)		50		Grant	New allocation of PRG by Stockport Partnership
Total	(11)	181	0		

Environment Capital Programme - Progress on Specific Schemes

Waste Collection

The plan was to deliver approximately 180,500 bins to 105,000 households over a 7 month period. All bins arrived from the manufacturer on time and to schedule. 180,556 bins were delivered out to 104,773 households ahead of schedule with the rollout completed on Thursday 19 November 2009. 75,944 Blue Bins were delivered and 104,612 brown bins.

The 2010/11 delivery programme is being planned and there are no anticipated problems or issues to a successful delivery of the programme within the budgeted allocation.

PIF – Improving Cleanliness

Two small mechanical sweepers have been purchased to tackle detritus on footpaths and on the Highway. This will expand fleet of the existing double-shift and night-time patterns and to provide an interim shift – effectively triple shifting four small mechanical sweepers.

A replacement jetter has been purchased which will be utilised for graffiti removal.

All spend has been processed and the budget has been fully utilised.

Finance Capital Programme Progress as at 31 March 2010

Overview of Progress to 31 March 2010

The table below highlights the key schemes in the programme.

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
1,944	Loan to Solutions SK	1,944	0		
496	Asset Management Plan Stopford House	718	(222)	667	
59	Refurbishment New Civic Complex & refurbishment	345	(286)	286	
5,958	PIF Unallocated	7,009	(1,051)	6,742	
0	LAMP	125	(125)	125	500
(43)	SWITch (was ERP Phase II)	0	(43)		
34		100	(66)	1,797	
8,448	TOTAL	10,241	(1,793)	9,617	500

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
84	Supported Borrowing Ringfenced	84			
124	Non Ringfenced	148	(24)	24	
49	Capital Grants	49			
901	Unsupported Borrowing	1,643	(742)	2,875	500
7,290	Directly Funded Borrowing	8,317	(1,027)	6,718	
0	External Contributions				
0	Capital Receipts				
0	Commutated Sums				
0	Revenue Contributions (RCCO)				
8,448	TOTAL	10,241	(1,793)	9,617	500

Finance Capital Programme Amendments

Scheme	2009/10 £'000	2010/11 £'000	2011/12 £'000	Funding Source	Reason
Asset Management Plan	(222)	222		USB	Rephase to 2010/11
New Civic Complex	(981)			DFB	Virement - funding for Stopford House
New Civic Complex	636			USB	Virement - element of funding that is USB
Stopford House	345			USB	Virement - funding for Stopford House
Stopford House	(286)	286		USB	Rephase to 2010/11
New Civic Complex	(24)	24		SB	Rephase to 2010/11
New Civic Complex	(112)	112		USB	Rephase to 2010/11
New Civic Complex	(915)	915		DFB	Rephase to 2010/11
PIF 2009/10 Unallocated		(500)		USB	Allocation of 10/11 PIF Capital Funding - virement to various portfolios
PIF 2007/08 Unallocated	(85)			Grant	Funding is USB
PIF 2007/08 Unallocated	85			USB	Funding is USB
PIF 2007/08 Unallocated	(125)	125		USB	Rephase to 2010/11
SWITch	(66)	66		USB	Rephase to 2010/11
Total	(1,750)	1,250	0		

Finance Capital Programme - Progress on Specific Schemes

New Civic Complex & Refurbishment (including Stopford House schemes)

The demolition of Ponsonby House commenced in June 2009.

Quarter 4 has seen a quantum leap relative to the completion of the stone cladding to the facades at all five levels. The Curtain wall system has commenced and by week ending 28 May will be 50% complete.

The three level links to Stopford House are fully scaffolded and the render system is currently being installed to both respective elevations.

The Plant room on the roof is fully constructed and weathered. The mechanical and electrical installation will commence in due course

Internally the three lift shafts are fully constructed and the lift installation to Stair Core 2 (single lift) is currently being executed.

The main roof will be fully weathered by mid June

Partition walls and service risers are 75% complete to all floors.

The first fix mechanical & electrical installations are approximately 20% complete.

The project remains on programme for completion mid November 2010.

Stopford House refurbishments/removals

There are two projects currently in pre-contract planning as follows;

1. Ground floor South End Reception. Proposal to accommodate approximately 50 staff to serve the Ground floor of the New Civic Building (NCB).
2. The proposed relocation of the OD & L Suite from Regal House to the First floor North End currently occupied by EH & TS who will relocate into the NCB.

The SMBC New Civic Building Estimated Relocation Costs 2010/11 related to the inhabitation of the NCB have been updated in to illustrate the individual relocation total costs of each inclusive of fees.

Stopford House 2nd and 4th Floor Refurbishment were fully completed in March 2009 with all defects being rectified and signed off in December 2009. The Final Account is nearing agreement and will be paid off during 1st Quarter 2010/11. The balance due of c£34,000 will be declared as an outstanding liability at year end

Stopford House Toilet Refurbishment

The refurbishment of 1st Floor North End male & female toilets has been on-going and some delays have been experienced with the delivery of the shower cubicles and the solid grade laminate wall & cubicle panels.

The 1st floor toilets are programmed for completion by 21 May 2010, with the exception of the bench seating and locker units, which will be delivered on the 2 June 2010.

It is intended to commence work on the South End 4th floor female toilet and 3rd Floor South End Male toilet week commencing 24 May 2010. Both toilets will be refurbished concurrently.

Currently forecasting a revised completion date for the whole project of the 7 July 2010.

Asset Management Plan

A summary of the works in the last phase of the current AMP programme were set out in detail in the Quarter 2 report. Schemes are progressing largely to programme. There has been a re-phasing of the programme to 2010/11 due to slippage on certain works, the main element relating to Energy Conservation Schemes.

SWiTch

In December 2009, a 12 month joint procurement project was completed with Stockport, Wigan and Trafford Councils to purchase a new HR/payroll system. The project has made substantial savings in undertaking a joint procurement exercise and it has been agreed to implement a single system to be shared by all three Councils. The new Midland 'i-trent' system will be hosted by Wigan Council. However, it will operate on 3 separate databases, which will give a greater degree of flexibility and security.

With the procurement process now complete, the project has moved into the implementation phase. The implementation is split into two distinct phases; Phase 1 will see the implementation of 'core' HR/Payroll functionality, by April 2011; Phase 2, employee and manager self service (plus any additional functionality over and above that implemented in phase 1 by April 2012. Most of the costs will now be incurred in 2010/11 and the programme has been re-phased accordingly.

Leisure Capital Programme Progress as at 31 March 2010

Overview of Progress to 31 March 2010

The table below highlights the key schemes in the programme.

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
36	Bradshaw Hall Playing Fields	36	0		
31	Schemes to be funded from NNDR Savings	31	0	234	400
2	Refurb at Cheadle Pool & Target Fitness (NNDR)	16	(14)		
317	Gym Improvement at Target Fitness & Romily (NNDR)	300	17		
363	Target Life Hazel Grove - Bar Alteration (NNDR)	200	163		
195	Libraries Self Service (RFID)	195	0	171	
5	Libraries ICT	5	0		
62	Bramhall Hall	54	8	238	
191	Offerton Community Play Facilities	195	(4)	4	
19	Pavillion at William Scholes Playing Field	90	(71)	34	
76	Refurbishment of Walls Bramhall Park	76	(0)		
75	Alexandra Park PIF 08/09	75	0		
96	Increasing Allotment Provision PIF 09/10	100	(4)	4	
97	Dry Leisure & Community Facilities - Reddish PIF 09/11	100	(3)	4	
19	Cemeteries Infrastructure	29	(10)	10	
40	Schemes in Parks	40	0	40	40
3	Other	3	0		
1,627	TOTAL	1,545	82	739	440

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
0	Supported Borrowing				
0	Ringfenced				
19	Non Ringfenced				
1,231	Capital Grants	19		0	
350	Unsupported Borrowing	1,086	145	296	440
0	Directly Funded Borrowing	342	8	409	
8	External Contributions				
19	Capital Receipts	8			
0	Commuted Sums	90	(71)	34	
1,627	Revenue Contributions (RCCO)				
	TOTAL	1,545	82	739	440

Leisure Capital Programme Amendments

Scheme	2009/10 £'000	2010/11 £'000	2011/12 £'000	Funding Source	Reason
Bradshaw Hall Playing Fields	17			DFB	Virement of surplus funding
Refurbishment of Walls Bramhall Park	(17)			DFB	Virement of surplus funding
Schemes to be funded from NNDR Savings	(110)			USB	Virement of funding between NNDR schemes
Target Life Hazel Grove - Bar Alteration (NNDR)	110			USB	Virement of funding between NNDR schemes
NNDR Schemes	166	(166)		USB	Rephase from 2010/11
Pavillion at William Scholes Playing Field	(82)			Grant	Correction to grant funding position
Pavillion at William Scholes Playing Field	(71)	34		Commuted Sums	Part rephased to 2010/11
Alexandra Park PIF 08/09	(75)			Grant	PIF allocation is USB
Alexandra Park PIF 08/09	75			USB	PIF allocation is USB
Various	(158)			Receipts	Virement - funding is USB
Various	158			USB	Virement - funding is USB
Bramhall Hall	8	(8)		DFB	Rephase from 2010/11
Offerton Community Play Facilities	(4)	4		USB	Rephase to 2010/11
Increasing Allotment Provision PIF 09/10	(4)	4		USB	Rephase to 2010/11
Dry Leisure & Community Facilities - Reddish PIF 09/11	(3)	3		USB	Rephase to 2010/11
Cemeteries Infrastructure	(10)	10		USB	Rephase to 2010/11
Total	0	(119)	0		

Leisure Capital Programme - Progress on Specific Schemes

Bradshaw Hall Playing Fields

All building construction works have now been completed on site and the facility is ready for use. We are currently waiting for football foundation auditors to sign off the final documentation.

NNDR Savings

Heroes gym (Target Life Priestnall sports hall balcony conversion)

Quotes have been received from three leading equipment contractors. Consultation with members of the public is yet to happen and the school has been informed.

The decision is held in abeyance as the School has had a squash court conversion completed recently. The fitness gym is arriving in June 2010 with 13 lots of resistance equipment and 12 lots of CV equipment from Life fitness

Cheadle Hulme bar conversion

Consultation with the school and public is now complete.

Improvements to foyer and reception areas are to be included in the project plan drawn up for closed session's area for Paris, A2A and Obesity

Target Fitness Marple

The locker and cubicle refurbishment is now complete.

Target Fitness and Romiley car park extension

Plans have been drawn and based on advice from the Highways Service. Evidence gathering and a consultation process is now in place.

Target Fitness and Hazel Grove extension

Stage 1 of the project was expected to be completed in April 2010

Stage 2 – The refurbishment of the old studio is underway. This work includes plastering, new lights, a new sound system and fitness equipment

DDA adaptations

The adaptation to the changing room project at Target Life Lapwing was completed in March 2010

Offerton Community Play Facilities

All projects are now nearly complete with some minor work to be done to Poise Brook soccer field (nets and planting).

Play

We are working in partnership with Stockport Homes, Play Development (CYPD) and other members of Stockport's Play Partnership to deliver a programme of play space improvements across the Borough. This is through Playbuilder (DCSF), Big Lottery, Community Spaces grant funding, Commuted sums for play, Community fundraising and Stockport Homes contributions at 16 sites.

Work has been completed at 11 Playbuilder sites at Moat Walk, Brinnington, Unity Park Reddish, Great Moor Park, Walnut Tree play area, Cheadle Heath, Hollywood Park Edgeley, Peak Street play area Stockport, Bradshaw Hall play area Cheadle Hulme, Marbury Road play area Heaton Chapel, Heaton Norris Park play area and St Thomas's Recreation Ground play area, Offerton

Work is underway on site at Heathbank Road, Cheadle Hulme and consultation has started at Crescent Park play area Heaton Norris and Heaton Mersey Park play area in Phase two of the Playbuilder funded schemes.

Pavilion at William Scholes

All construction works have been completed and the building is now being fully used by football, cricket and athletics' teams. It has been well received and the process of drawing together final documentation is underway to achieve practical completion (awaiting sign off from the football foundation auditors)

Refurbishment of Walls at Bramhall Park

This project which commenced in 2008/09 is now complete.

PIF

Alexandra Park

Project is complete and to budget with the facility being fully operational.

Increasing Allotment Provision

The project gained momentum during the final quarter and now in excess of 130 plots have been created with only minor works still outstanding to be completed in the beginning of 2010/11.

Dry Leisure & Community Facilities – Reddish

Business Plan for CIC has been finalised and approved. The CIC has been set-up and the transfer of funds took place during November 2009.

Libraries

All staff related hardware was purchased and installed including 4 hand held stock scanners, 22 staff tag pads and the tags to be applied to 400,000 items of stock. The vast majority of library stock has now been tagged ready for the rollout of the self service kiosks.

In October 2009 the first kiosk at Brinnington Library went "live". This was closely followed by Marple library which was also refurbished and redecorated. In the last quarter of the year self service kiosks in a further 3 libraries were installed and agreed the rollout schedule for the remaining libraries.

For 10/11 there is a roll out schedule which will enable us to install the remaining kiosks by January 2011. During 2009/10, necessary adjustments were made to library counters using library revenue budgets as only minor cabling & electrical work was required. In 2010/11, capital funding will be used as detailed in the original spending plan for more extensive remodelling of library counters which will allow for the installations of the kiosks.

Cemeteries Infrastructure

The remaining £10k of the programme is to be rolled forward in 2010/11. It will be spent in the 1st quarter and is to support the next phase of development on the Ash Plot burial section at Mill Lane Cemetery.

Bramhall Hall and Park

The production of the Conservation Management Plan is on track and making good progress. Public consultation events/publicity were planned over Easter together with production and distribution of second newsletter.

Regeneration Capital Programme Progress as at 31 March 2010

Overview of Progress to 31 March 2010-06-03

The table below highlights the key schemes in the programme.

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
39	Offerton Precinct Devlpmnt	80	(41)	41	
354	St Peters Square Phase 3	358	(4)	4	
1	Town Centre (Rivers)	(2)	3	13	
7	Gateway Facelifting	35	(28)	118	
124	Covered Market	115	9	0	
10	Town Centre Land Prep	6	4		
9	THI Hillgate	9	0	41	50
300	Support for Plaza HLF Bid	300	0		
29	PIF - Mobile CCTV	30	(1)	1	
47	District Centres	48	(1)		
190	Stockport Boost Centres	190	0		
100	Loan to Stockport Plaza	100	0		
10	Staircase House/Stockport Story	10	0		
	Financial Support for new businesses (PRG Round 1)			30	
	Financial Support for new businesses (PRG Round 2)			40	
	Learner Lounges (PRG)			45	
	Call centre training & development			100	
	Vacant shops occupation			50	
	Youth U/E and enterprise			30	
1,220	TOTAL	1,279	(59)	513	50

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
	Supported Borrowing				
0	Ringfenced				
0	Non Ringfenced				
324	Capital Grants	315	9	133	0
355	Unsupported Borrowing	382	(27)	249	50
150	Directly Funded Borrowing	150			
85	External Contributions	126	(41)	41	
306	Capital Receipts	306		90	
0	Commuted Sums				
0	Revenue Contributions (RCCO)				
1,220	TOTAL	1,279	(59)	513	50

Regeneration Capital Programme Amendments

Scheme	2009/10	2010/11	2011/12	Funding Source	Reason
	£'000	£'000	£'000		
Offerton Precinct Development	(41)	41		Ext Cont	Rephase to 2010/11
St Peters Square Phase 3	6			Ext Cont	Additional Funding
St Peters Square Phase 3	(4)	4		USB	Rephase to 2010/11
St Peters Square Phase 3	5			USB	Virement from Town Centre (Rivers)
Town Centre (Rivers)	(5)			USB	Virement from Town Centre (Rivers)
Town Centre (Rivers)	3	(3)		USB	Rephase from 2010/11
Gateway Facelifting	(28)	28		USB	Rephase to 2010/11
Covered Market	9	(9)		Grant	Rephase from 2010/11
Town Centre Land Prep	4			USB	Funding to cover overspend
THI Hillgate	(9)			Grant	Correction to funding allocation
THI Hillgate	9			USB	Correction to funding allocation
PIF - Mobile CCTV	(1)	1		USB	Rephase to 2010/11
Financial Support for new businesses (PRG Round 2)		40		Grant	New allocation of PRG by Stockport Partnership
Learner Lounges		45		Grant	New allocation of PRG by Stockport Partnership
Call centre training & development		100		USB	Allocation of 10/11 PIF Capital Funding - virement from finance portfolio
Vacant shops occupation		50		USB	Allocation of 10/11 PIF Capital Funding - virement from finance portfolio
Youth U/E and enterprise		30		USB	Allocation of 10/11 PIF Capital Funding - virement from finance portfolio
Total	(52)	327	0		

Regeneration Capital Programme - Progress on Specific Schemes

Mobile CCTV

Two cameras have been erected in Hazel Grove District Centre and are currently being monitored from the council's CCTV control room. The provision of cameras will help to reduce both crime and the fear of crime by local business and users of this centre. This centre is fast becoming one of Stockport's main focuses for 'night-time economy' uses and their associated problems. The impact of the cameras will be monitored on an ongoing basis. One camera is to be permanently sited in Hazel Grove whilst the project allows for one camera to be redeployed in other priority District or Local centres as needs require.

District Centres Christmas Lights

A total of 396 elements installed and illuminated. The displays were not only dramatic displays throughout the festive season but also a major contributory feature for switch on and special festive events supported in 12 centres.

St. Peters Square Phase 3

The work on phase 3 which commenced in Feb 2010 is now almost complete. The top surface of the car parking spaces is due May 2010.

Town Centres Rivers

Works have been ordered for Ford Street, Newbridge Lane and Knightsbridge and are on-going. The remaining programme is to be re-phased into 2010/11 and work planned includes the treatment of Japanese Knotweed.

Gateway Facelifting

Due to issues with planning permission, a consultation exercise is currently underway to recommence the design of the Market & Underbank Gateway Entrance Features – the aim is for them to be installed in 2010/11.

There have been issues with the Hatworks Chimney lighting scheme in relation to the lighting units which has led to some delay. However the issues have now been resolved and NPS are preparing planning applications for submission.

THI Hillgate

A revised planning application is currently under consideration by the council. Non-grant assisted works have commenced on Institute/ Clarkes buildings and graveyard, including the installation of security fencing to the whole site.

Support for the Plaza

The Plaza refurbishment was completed on 10th December 2009 and repayment of the £100k loan to fund internal décor works has now commenced.

Transportation Capital Programme Progress at 31 March 2010

Overview of Progress to 31 March 2010

The table below highlights the key schemes in the programme

Expenditure as at 31 March 2010 £000	Scheme	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
5,373	LTP and SEMMMS Integrated Transport	5,430	(57)	4,583	
142	PIF	140	2		
854	Highways Structures	935	(81)	1,275	
850	Dan Bank Slope Stabilisation	850	0	1,866	
566	Highways Maintenance	566	0	2,500	
2,500	Invest to Save	2,500	0	1,500	2,000
21	Merseyway Carpark	27	(6)	0	931
	Unallocated		0	0	3,000
882	LTP Highways Maintenance	882	0	1,506	
2,839	Retaining Walls Major Scheme	2,839	0	3,588	2,162
467	S278 Schemes	467	0		
145	Other	145	0		
	Local centre & shop front improvements			150	
	Improved Street Lighting			120	
14,639	TOTAL	14,781	(142)	17,088	8,093

Expenditure as at 31/03/2010 £000	Resources	2009/10 Programme £000	2009/10 Variation £000	2010/11 Programme £000	2011/12 Programme £000
0	Supported Borrowing Ringfenced				
2,080	Non Ringfenced	2,161	(81)	2,781	2,000
8,942	Capital Grants	8,999	(57)	10,037	3,162
2,142	Unsupported Borrowing	2,140	2	4,270	2,000
21	Directly Funded Borrowing	27	(6)	0	931
954	External Contributions	954			
500	Capital Receipts	500			
0	Commutated Sums				
0	Revenue Contributions (RCCO)				
14,639	TOTAL	14,781	(142)	17,088	8,093

Transportation Capital Programme Amendments

Scheme	2009/10 £'000	2010/11 £'000	2011/12 £'000	Funding Source	Reason
Playbuilder	(30)			Grant	Virement to CYP - match funding for Playbuilder
Dan Bank Slope Stabilisation	(1)			Grant	Final grant settlement
Retaining Walls	654			Grant	Increase in grant funding
S728 schemes	83			Ext Cont	Allocation of funding
LTP and SEMMMS Integrated Transport	400			Various	Reallocation of financing
Highways Structures	(153)			Various	Reallocation of financing
Highways Maintenance	66			Various	Reallocation of financing
LTP Highways Maintenance	(842)			Various	Reallocation of financing
S278 Schemes	384			Various	Reallocation of financing
Other	145			Various	Reallocation of financing
Various	(288)			Ext Cont	Allocation of grant funding
Various	288			Grants	Allocation of grant funding
LTP and SEMMMS Integrated Transport	(57)	57		Grant	Rephase to 2010/11
Highways Structures	(81)	81		SB	Rephase to 2010/11
Merseyway Carpark	(6)		6	USB	Rephase to 2011/12
Local centre & shop front improvements		150		USB	Allocation of 10/11 PIF Capital Funding - virement from finance portfolio
Improved Street Lighting		120		USB	Allocation of 10/11 PIF Capital Funding - virement from finance portfolio
Total	562	408	6		

Transportation Capital Programme - Progress on Specific Schemes

Bridges and Structures

Highway Structures

At Q4 all projects completed. Springswood Culvert scheme, Great Egerton Street Bridge, High Street support beam, Merseyway Concrete Repairs, Otterspool Bridge, Cataract Bridge, Compstall Bridge and Dan Bank Phase 2 trial piling schemes completed by the end of Quarter 4.

Retaining Walls

Hanson Mews, Dog Hole Clough, Tan Pit, Longhurst Lane and Dooley Lane Retaining Walls all now complete. Brinksway, Brinksway Trading Estate, Springmount Retaining Wall and Royal Oak retaining walls all on site.

Highways

All schemes successfully delivered within programme.

Integrated Transport

ITCs

Works to bus stop schemes on Airport Routes and the Hyde Corridor are complete. Three additional phases for Bramhall, Romiley and The Heatons are planned for next year and the signal junction at Stockport Road and Lower Bents Lane as part of the Hyde Road corridor is also set for next year.

The Sainsbury Transport Package has progressed with Hazel Grove Station and Chester Road underway in the last quarter and progressing in to the following year. Commercial Road, Bramhall Moor Lane, and Dialstone Lane traffic management schemes are all scheduled for next year.

SEMMMS

Marple, Hollins Lane / Chadwick Street

The re-phased works on Chadwick Street Car Park and the scheme around the junction of Hollins Lane and Stockport Road is complete apart from some re-paving around Bus Stop improvements which is outstanding and is planned for the next financial year.

Woodley Precinct

The scheme is complete.

Cycling and Walking Schemes

Routes along canals and through Parks have progressed well and will continue with additional funding set for next year. Tangshutts Park linking a route with safer routes to schools has been complete with lighting and pathway improvements. Sustrans contributions are to be used for completing the route in Romiley before the end of June 2010.

Offerton Estate

The scheme to provide bus stop improvements is complete and further proposals are all planned for the next financial year with an additional allocation.

Controlled Pedestrian Crossing Upgrades

Thirteen crossing and junction sites were all delivered successfully to programme and a new programme is scheduled to include two outstanding sites, but this is dependant on additional external funding.

Cheadle Traffic Management

The scheme has been completed now with United Utilities completing the power connections.

Romiley Precinct

This scheme to re-pave and add street furniture features to the area outside the Forum was rapidly progressed and completed in this quarter and has received many plaudits.

Integrated TransportDidsbury Road

Work has rapidly progressed through all the phases and near completion. Work for Phase 2 is complete apart from having to return to do some snagging. Phase 3 was well underway with Phase 4 now in progress, which finalises the scheme at the Stockport end of the corridor. Phase 4 will continue in the first quarter for continuity of work at the year end when there is less construction work available, but will draw to completion.

Cheadle Heath Junctions

The two major junctions in Cheadle Heath along Edgeley Road are under construction. The junction with Bird Hall Lane is near completion with some reinstatement work required. Works for bus stops and other paving in Cheadle Heath have also been completed but major works to the carriageway involve traffic restrictions and temporary traffic management are continuing utilising holiday periods to minimise disruption where possible.

Local Safety Schemes

The programme is substantially complete.

Hillgate and Market Place

The final completion along Hillgate's footways depends on re-development schemes in the area and funded through these, but Covent Garden is now complete. The Market is complete and the final phase for Millgate and Churchgate was completed in this final quarter to avoid the Christmas period, so all these projects are now successfully complete this financial year.

Milestones since last Report**Highways**

The schemes delivered are as follows:-

I2S Footway Programme -
 Footway improvements 27 no
 Footway slurry seal 4 no

Carriageway Preventative Programme –
 C/way surface dressing 6 no
 C/way micro asphalt 7 no

Carriageway Structural Programme –
 C/way resurfacing 19 no

PIF Drainage Programme -
 Network improvements 8 no

Integrated Transport

General Scheme Progress

There has been excellent and accelerated progress of schemes for many of the larger more complex schemes through from design to the construction stage. This has provided a significant amount of work and expenditure in the final quarter as predicted and planned with just a few of the larger schemes being completed in the next quarter. A new programme has been developed for the coming year and progress is already being made on these schemes.

Medium Term Outlook

Integrated Transport

This is the final year of LTP2 and SEMMMS ITE funding and GMITA is developing LTP3 with an accompanying funding bid for the next three. The local authorities are supporting the development of LTP3 and developing local programmes in accordance with the bid guidance. However the level of funding which will be available is unclear.

Highways

No major issues at this stage.

Prudential Indicators

The table below compares the Prudential Indicators as reported in the 2009/10 Executive Capital Programme Report to the 2009/10 actual outturn.

Prudential Indicator	2009/10 Estimate	2009/10 Actual
Capital Expenditure	£000	£000
Non – HRA	56,051	56,107
HRA	29,822	34,681
TOTAL	85,873	90,788
Ratio of financing costs to net revenue stream	%	%
Non – HRA	7.88	7.60
HRA	16.50	11.79
Capital Financing Requirement as at 31 March 2009	£'000	£'000
Non – HRA	245,804	242,568
HRA	123,821	127,611
TOTAL	369,625	370,179
Incremental impact of new capital investment decisions on council tax	£ p	£ p
Non – HRA	0.03	0.15
HRA	0.00	0.00

Explanation of Prudential Indicators used

Ratio of financing costs to net revenue stream

This the proportion of the Net Revenue Budget to be made up of financing costs (interest payable in respect of borrowing and leases, premiums/discounts for the repurchase of debt written out to revenue, interest and investment income, revenue provision).

Capital Financing Requirement

The capital Financing Requirement measures the authority's cumulative underlying need to borrow as a result of capital investment.

Incremental impact of new capital investment decisions on Council Tax and Housing Rents

This indicator demonstrates the impact of the capital programme on the council tax and housing rents. There is no impact where capital expenditure

is met from grants, external contributions, capital receipts and revenue financing. However, where capital receipts fund capital expenditure there is an opportunity cost of interest from the receipts that would have otherwise been invested.

EXPLANATION OF TERMS

Supported Capital Expenditure Revenue – Non Ring Fenced

The Government will include within the Formulae Spending Share for Capital Financing, the capital financing costs of the borrowing for this element of the capital programme. The Council can spend the money on any capital scheme. However, experience shows that particularly in Housing, Education and Transport, if expenditure significantly departs from the guidelines, the individual Government Department reduces future funding if expenditure is lower than the guideline.

Supported Capital Expenditure Revenue - Ringfenced (or specific)

The Government will include in the Formulae Spending Share for Capital Financing, the capital costs of the borrowing for this element of the capital programme. This borrowing is given for specific services and cannot be transferred to another service.

Supported Expenditure Capital

The government have identified particular areas where the support for capital expenditure will be made by way of a capital grant. Currently where grants are made they can only be used for the purposes for which they are given and are therefore ringfenced.

Other Capital Grants

The Council receives grants from many sources for capital purposes. These include English Heritage and National Lottery Funds. These can only be used within the parameters set by the grants making organisation.

Capital Receipts

- Sale of Council Houses and Repayment of Mortgage Advances – 75% of the receipts have to be paid over to the Government, 25% are retained by the Council as General Fund Receipts and can be used by any service.
- Sale of HRA Land – 50% of the sale of council housing land can be utilised for any project. The balance is paid over to the Government.
- Sale of general council land – 100% of the sales of other land can be utilised on any projects.

Revenue Contributions

The Council can make contributions to fund capital from its revenue budget. Specific revenue contribution can be made from earmarked reserves, the Council's share of the Standards Fund and the major repairs allowance received through Housing Subsidy.

Commuted Sums

Cash contributions received from developers that must be utilised for a specific capital purpose.

COMMITTEE: Adults and Communities Scrutiny

DATE: 26th July 2010

REPORT OF: Corporate Director for Adults and Communities Directorate

REPORT TITLE: Safer Stockport Partnership (SSP) – Strategic Assessment 2010

1.0 Purpose

The Safer Stockport Partnership is the Crime and Disorder Reduction Partners (CDRP) for Stockport. Each year the SSP conducts a Strategic Assessment that looks at the key crime threats to the borough. It provides a clear understanding of extent and nature of crime and disorder across the area.

The Scrutiny Committee should note that the document is RESTRICTED and is covered by the terms of the Official Secrets Act 1911.

The document has been sent separately as a confidential Appendix.

2.0 Information

The Strategic Assessment highlights a number of key areas of work for the partnership, which include work on 4 themes, these are:

- Communities
- Crime
- Offender Management
- Substances

3.0 Recommendation

- The report is for note and discussion

Further information

To discuss this report or for further information please contact Steve Brown telephone number 0161 474 3143 or by e-mail on steve.brown@stockport.gov.uk

COMMITTEE: Adults & Communities Scrutiny Committee

DATE: 26th July 2010

REPORT OF: Service Director, Regeneration &
Director of Housing Management, Stockport Homes

REPORT TITLE: Collection of Water Charges by Stockport Homes.

1.0 Purpose

This is a joint report by Stockport Council and Stockport Homes to update the Scrutiny Committee on the progress made by Stockport Homes in the first 12 months of operation of collecting water charges from Council tenants on behalf of United Utilities.

2.0 Information

Stockport Homes have collected water charges on behalf of United Utilities from Council tenants alongside the weekly return in return for a commission from United Utilities since April 2009. Tenants have the advantage of having a £10.00 annual discount, and increased direct debit annual discount and the convenience of paying two bills in a single transaction.

Stockport Homes have made excellent progress in its first year with the collection rate hitting almost 95% at the end of the financial year. This level of performance is set to increase in the future with additional resources expected to be in place in 2010. The total commission received from United Utilities for the year 2009/10 was £460,397 which resulted in a surplus of £105,463. The money generated from this activity has been used in projects that have real focus on achieving the Strategic aims of the Council and the aims and objectives of Stockport Homes' Social Inclusion Strategy. All initiatives that are in place as a result of the surplus commission from United Utilities have been agreed with Stockport Council and the details of each initiative is outlined in the attached report by Stockport Homes.

There have been no water charges arrears cases entered for court action and considered for eviction as per protocol agreed between Stockport Council and Stockport Homes. Any action for recovery and eviction will be subject to approval from the Council and Stockport Homes' Board.

3.0 Recommendation

The Committee is asked to note the report.

Further information

To discuss this report or for further information please contact Andy Kippax, Head of Strategic Housing, telephone number 0161 474 4319 or by email, andy.kippax@stockport.gov.uk

COLLECTION OF WATER CHARGES ON BEHALF OF UNITED UTILITIES

1. Background and history

- 1.1 In April 2009 Stockport Homes began collecting water charges from tenants alongside the weekly rent in return for commission from United Utilities and other benefits to tenants such as a £10.00 annual discount, an increased Direct Debit annual discount and the convenience of paying two regular household bills in a single transaction. This initiative had been identified as good practice by the Audit Commission and was already undertaken by a number of other ALMO's e.g. First Choice Homes Oldham, Rochdale Boroughwide Housing and Golden Gates Housing (Warrington).
- 1.2 In terms of developing housing policy, there is a real focus upon the broad strategic agendas of financial inclusion and worklessness to which Stockport Homes is developing its own response. Arguably the collection of water charges supports delivery of Stockport Homes' Social Inclusion Strategy by both providing a discount to tenants' water charges and by generating surplus income which Stockport Homes can re-invest in this development area.
- 1.3 A progress report outlining performance for the first 6 months of the contract was presented to the Adults and Communities Scrutiny Committee on 11th January 2010 and at that meeting, a further progress report detailing the performance for the first full 12 month period of the contract was requested.
- 1.4 This report seeks to set out the financial position at the end of year one. It shows collection rates achieved and outlines the initiatives developed using the surplus generated, in agreement with the Council.

2. Progress

- 2.1 Progress with the collection of water charges has exceeded expectations despite the expected difficulties which are encountered with this type of arrangement. It has always been recognised that the first twelve months of operation would be the most difficult.
- 2.2 The main difficulty has been with customers who were previously in receipt of full Housing Benefit and therefore had no rent to pay (approximately 4,800 customers). Stockport Homes has had to advise these customers of the necessity and importance of making regular payments to cover water charges and establish appropriate payment methods.
- 2.3 Stockport Homes can apply for payment of water charges and arrears direct from certain qualifying welfare benefits e.g. Job Seekers Allowance and Income Support but only after the tenant has accrued a level of arrears which exceeds four times the gross rent. The water charge arrears in some cases have now reached or are approaching this level which means that significant numbers of referrals are now being made which in turn will assist in reducing water charge arrears further.

3. Recovery and legal action.

- 3.1 Legal action in cases where rent is also due in addition to water charges has, if anything, reduced during the previous financial year.

3.2 There have been no water charge arrears cases entered for court action and no water charge arrears cases have yet been considered for eviction action and will not be, in line with the agreed protocol, before the direct payment option has been exhausted and without the approval of the Council and Stockport Homes' Board.

4. Financial Information.

4.1 Appendix one represents the actual income and expenditure for Year One and in addition also shows the annual budget for 2010/2011.

4.2 As Appendix one shows, despite the level of water charge arrears and after all associated expenditure has been accounted for, Stockport Homes has still achieved a significant surplus of £105,463 at the end of 2009/2010. The surplus has been carried forward into the new financial year and the high expected performance over the year will allow further initiatives to be developed. The existing initiatives already funded by the commission received are shown later in this report along with the relevant outcomes.

4.3 The collection rate for water charges has increased consistently over the past twelve months and the collection rate at the end of the financial year was 94.96% which, although slightly below the original target of 96%, was in line with first year expectations. Delays in recruitment to posts and the commencement of initiatives meant that expenditure over the first six months was less than expected and therefore a greater surplus at year end has been achieved. Although costs in years 2-5 are expected to be greater, so too are expected collection rates.

4.4 All proposed initiatives for any water surplus spend has to date been agreed with Director of Communities, Stockport Council and the Executive Member for Communities. All projects agreed have a real focus on achieving the strategic aims of Stockport Council and the objectives and aims of Stockport Homes' Social Inclusion Strategy, specifically the Working Communities Strategy and the Financial Inclusion Strategy. Three meetings have so far taken place to agreed spend for water surplus collection. An additional meeting is arranged to discuss and agree further projects.

5. Initiatives and outcomes

5.1 Customers have access to a dedicated Citizens Advice Bureau Debt Adviser to provide concerted support to 200 customers with multiple and complex debts through a service contract with the Councils' debt advice service, to which SHL has contributed £40k per annum. In 2009/10 from the 208 referrals, £139k worth of non-priority debt has been written off and £116k worth of additional benefit secured for Council tenants.

5.2 Customers now have an Officer ensuring they pay the most appropriate water charge. In his first seven months in post, The Water Metering Project Officer has facilitated a reduction in water charges for 135 customers totalling £12,351. A further fifteen customers have been assisted to successfully claim £4,461 in grants from the United Utilities Trust Fund.

5.3 Customers have access to a dedicated Employment Support Officer helping customers back into employment. A toolkit has been developed highlighting national

and local support services enabling practitioners to offer advice and make referrals from initial point of contact with customers. Training to all 'customer facing' staff at SHL and partner agencies is underway. Application forms have been redesigned to allow customers to indicate if they require support from the Employment Support Officer. 82 referrals have been made and at the moment 59 customers are being actively supported with searching and applying for training and work opportunities. Since switching from development to operational work in November 2009, the project has seen 28 people secure employment, education, training or apprenticeship.

- 5.4 To date two 'Successful Transitions' courses have been completed with Groundwork to increase skills and confidence for long term unemployed customers living in Brinnington. Many of the participants have already either gained employment or have gone on to secure voluntary work. At the end of the initial course in early December, three six month paid placement opportunities at Stockport Homes were given to those completing the course, one funded through the Future Jobs Fund. These posts are based in the Human Resources, Corporate Support and Housing Need and Support. Prior to the end of the six month placement all three placements secured longer term employment within Stockport Homes. A second course from January to April 2010 had 12 participants. To date, three have secured paid placements with Stockport Homes funded through the Future Jobs Fund and one has secured paid employment elsewhere, with several others moving into qualifications training or voluntary work.
- 5.5 Through the post of Educational Officer based in the Anti Social Behaviour Team, Stockport Homes has been working with key primary and secondary schools. Much of the work has focused on activities to reduce Anti Social Behaviour as well as raising homelessness awareness and the practicalities of setting up a home. The Officer is working with pupils from The Ace Project, Highfields School, Stockport Connexions, Werneth School, Offerton School and Reddish Vale Technology College. Many of these pupils are the most disaffected young people from the priority one areas. Work is also planned with the Brinnington Educational Achievement Partnership. The catchment area for these schools includes Brinnington and many of our customers children are pupils at them. The partnership has a range of dedicated staff in each of the schools who help to link the community and the schools to make sure that all young people in Brinnington achieve their full potential. They run schemes during term time and through the school holidays around pertinent issues (including ASB, homelessness, social inclusion and environmental sustainability) and they have invited Stockport Homes to be part of their "Girls Allowed" project in summer 2010. This will give the opportunity to target 15 of the most disaffected young women in the area. They are also piloting other similar schemes for other youths in the area which will provide further opportunities to address important issues with local young people.
- 5.6 Welfare Rights have created an additional post funded through SHL, to enable effective targeting of residents customers living in priority areas. This post contacts customers directly (face to face home visits) and gives advice and assistance to help with any benefit maximisation. In the initial three month week period, the post attracted an additional £100k welfare benefits for customers. These benefits gains are in addition to those secured through the service contract with CAB.
- 5.7 Two self service touch screen kiosks have been installed to enable residents to search for employment and training opportunities at both First House, Brinnington

and the Housing Information Centre. Key partner agencies, such as Jobcentre Plus and Connexions are promoting the kiosks. Neighbourhood Renewal Employment Skills Advisers are actively using the kiosk at First House as part of their work with clients.

- 5.8 A booklet 'A guide to Making the Most of Your Money' was printed and sent to all Stockport Homes tenants giving advice on how to effectively manage debts and how to make the most of any savings or income. As well as including key contact number information for benefit services it also gives stark advice regarding borrowing money from door step lenders and offers alternatives including Stockport Credit Union.
- 5.9 New initiatives proposed for the coming year include an additional touch screen self serve employment kiosk at Bridgehall Community Centre, additional funding to support the Welfare Rights outreach post at the Council until the end of the current financial year, three further Successful Transitions courses to be run in Brinnington, Lancashire Hill and Offerton aiming to improve skills and confidence in unemployed people enabling them to apply for job or training opportunities.

6. Conclusion.

- 6.1 The initiative to collect water charges on behalf of United Utilities introduced in April 2009 is performing in excess of expectations for year one and has achieved total commission of £460,397 for 2009/2010 financial year of which £105,463 is to be carried forward into 2010/2011. The surplus has enabled a number of initiatives to be developed with measurable outcomes supporting the delivery of the Social Inclusion Strategy, which could not have otherwise been funded through the management fee.

7. Recommendations

- 7.1 Adults and Communities Scrutiny Committee are asked to note the report.

APPENDIX 1

	<u>ACTUAL APRIL TO MARCH 2009/2010</u>	<u>ANNUAL BUDGET 2010/2011</u>
<u>INCOME</u>		
Water Debit	£3,995,391	£3,879,272
Less payable to United Utilities	£3,333,738	£3,199,128
Gross commission	£661,653	£680,144
Less current water arrears	£178,793	£172,318
Less former water arrears	£22,463	£21,646
Net commission to Stockport Homes	£460,397	£486,180
Add surplus brought forward	£0	£105,463
GRAND TOTAL	£460,397	£591,643
<u>EXPENDITURE</u>		
<u>FIXED EXPENDITURE</u>		
Salaries – Customer Finance	£148,255	£193,554
Car allowances	£1,013	£1,000
I.T. provision	£5,310	£0
Transaction charges	£14,028	£15,000
Stationery/Postage	£3,641	£1,000
Multi Functional Device	£4,364	£0
Telephones	£600	£600
Direct Debit discounts	£19,000	£19,000
SUB TOTAL	£196,211	£230,154
<u>INITIATIVES</u>		
Water Metering Project Officer	£15,750	£27,346
Social Inclusion Officer	£18,802	£38,107
Employment Support Officer	£20,573	£29,270
ASB Prevention Officer	£17,150	£39,530
Joint initiative with CAB	£40,000	£40,000
Financial inclusion/worklessness fund	£46,448	£15,000
Employment initiatives	£0	£50,000
Debt Outreach Worker	£0	£25,000
Initiatives at planning stage for 2010/11	£0	£97,236
SUB TOTAL	£158,723	£361,489
TOTAL EXPENDITURE	£354,934	£591,643
(SURPLUS)/DEFICIT	-(£105,463)	£0

Report To: Adults & Communities Scrutiny Committee
Date: 26 July 2010
Report Of: Samantha Donigan, Performance and Improvement Manager
Report Title: Stockport Homes' 2009/10 Year End Performance Report

1.0 PURPOSE

- 1.1 This report is to enable the Adults and Communities Scrutiny Committee to review and evaluate performance of Stockport Homes.

2.0 INTRODUCTION

- 2.1 Performance Management is central and critical to Stockport Homes' ability to develop and improve. It is driven and measured by both the Corporate Scorecard and the Service Improvement Plan (SIP).
- 2.2 The Corporate Scorecard and Service Improvement Plan are monitored on a monthly basis by Stockport Homes Management Team, on a quarterly basis by the Performance Sub-Group of the Board and on a quarterly basis by the Performance Customer Action Group.
- 2.3 On an annual basis, both the Corporate Scorecard and the Service Improvement Plan are reviewed and revised. This includes reviewing which performance indicators are contained within the Corporate Scorecard and setting new three year targets for these. The Service Improvement Plan is reviewed and new Strategic Objectives are formulated. This process ensures that Stockport Homes are continually reviewing and revising performance management systems, ensuring that services for customers are improved as a result.

3.0 CORPORATE SCORECARD

- 3.1 Stockport Homes monitors performance indicators via the Corporate Scorecard. The Corporate Scorecard is structured around four quadrants which are; Customer, Community, Organisational Development and Value for Money. The information detailed overleaf provides an overall summary of performance, detailing the highlights and exceptions. A detailed analysis of the year end Corporate Scorecard is attached at Appendix One.
- 3.2 To enhance the Executive Summary of performance, a traffic light system is always provided against each quadrant, which provides an overall performance rating for the quadrant. The traffic light system has been rationalised as follows:

GREEN	Over 75% of Performance Indicators (PIs) are on or above target or within 1% for this quadrant
AMBER	Over 50% of PIs are within 1 and 15% of target for this quadrant
RED	Less than 50% of PIs are within 15% target for this quadrant

Overall

GREEN	88% of PIs were on target / within agreed allowances (35 of 40)
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3.3 At the end of the financial year 2009-10, 88% of the measures (or 35 out of 40) either met or exceeded their targets as detailed in the Corporate Scorecard. The Corporate Scorecard is attached at Appendix One, and details of performance by quadrant are provided below:

Quadrant	Overall Performance	Comments
Customer	GREEN	92% of PIs are on target / within agreed allowances for this quadrant (12 of 13 indicators)
Community	GREEN	100% of PIs are on target / within agreed allowances for this quadrant (3 of 3 indicators)
Organisational Development	GREEN	91% of PIs are on target / within agreed allowances for this quadrant (10 of 11 indicators)
Value for Money	GREEN	77% of PIs are on target / within agreed allowances for this quadrant (10 of 13 indicators)

Most Improved Performance Indicators

3.4 During 2009-10, the following performance indicators demonstrated considerable improvements in performance:

- The four repairs PI's (% of appointments made and kept, % of urgent repairs completed on time, the average time to complete non urgent repairs and satisfaction with the repairs service) have all ended the year on or above target. Based on year end Housemark¹ benchmarking data, performance was rated as either Upper Middle

¹ HouseMark is a membership-based organisation for the social housing sector, providing benchmarking and best practice information, which enables organisations to improve performance and achieve value for money.

Quartile or Lower Middle Quartile for the repairs indicators. Targets for 2010-11 aim to achieve Upper Quartile performance for these PI's.

- The percentage of occupied homes (with gas appliances) that have a valid Landlord Gas Safety Record certificate is 100%. This is the third consecutive year in which 100% servicing has been achieved.
- The number of working days lost to sickness absence was recorded at 6.55 days per employee for the year end. This figure is 15% better than the year end target and 21% better than 2008/09 year end performance (which stood at 8.33 days lost). Based on year end Housemark benchmarking data, performance was in Upper Quartile, with the organisation being ranked fifth out of 61 ALMO's submitting data. This is a great achievement for the organisation.
- The PI's relating to the collection of rent and Carecall charges both exceeded their year end targets for 2009-10. Rent collection was recorded at 98.56% against a target of 98.55%. Carecall charge collection was recorded at 99.39% against a target of 98.55%.
- The time taken to relet void properties ended the year at 21 days, against a target of 22 days. This is the third consecutive year for which the void relet target has been surpassed. This is a great achievement across the organisation, given that in 2004-05, the average time taken to relet void properties stood at 49 days. Based on year end Housemark benchmarking data, this PI was rated as Upper Quartile, with a ranking of ninth out of 63 ALMO's submitting data.

National Indicators

3.5 Stockport Homes has direct responsibility for three National Indicators (NI's). These relate to Temporary Accommodation, Decent Homes and Customer Satisfaction. In addition, the organisation contributes to a further four NI's, relating to Avoidable Contact, Vulnerable People, Efficiencies and CO₂ Emissions.

3.5.1 NI 156 (number of households in temporary accommodation) achieved a year end result of 23 households. This is in line with Stockport Homes' target and exceeds the 2010 Government target to reduce the number of households in hostel accommodation by 50% from 2004 to 2010. For Stockport Homes this means a reduction to 27 households. The result of 23 households means that exceptional performance has been achieved through a concerted focus on homelessness prevention by the Housing Options Team. There has been considerable support from a number of other services in the organisation. There is a Housing Options Officer dealing specifically with potential mortgage repossessions, working with customers to remain in their home. Further development of the Deposit Scheme has contributed to a reduction in customers staying in temporary accommodation.

3.5.2 NI 185 (the proportion of non-decent stock) is measured as at 1 April each financial year. Throughout 2009-10, the organisation has been working towards a target of 4.6% non-decency by 1 April 2010 (the

2010-11 target). This has been achieved, and plans to complete the Decent Homes Programme by July 2010 will be met.

- 3.5.3 NI 160 (satisfaction with the overall service provided by the ALMO) is derived from the STATUS survey, which is undertaken every two years. The last survey was in 2008-09, there was no survey in 2009-10 and there will be another survey carried out in Autumn 2010.

Performance Indicators which did not meet target

- 3.6** At the end of the financial year, there were five performance indicators which did not meet target. Details of which are provided below:

3.6.1 Satisfaction with the complaints procedure has not met the target of 96%, as a year end figure of 92.5% was achieved. During the year, some customers felt that their complaint had taken too long to resolve and thus were dissatisfied with the procedure. However, it was often the case that they had raised the issue with another team before coming to the Customer Feedback Officer and receiving a formal response. The Customer Feedback Policy is being reviewed during 2010, and will ensure that all staff are able to provide customers with adequate information to distinguish between when they have raised a general enquiry and when they have raised a complaint. Furthermore, the customer satisfaction survey is being modified to measure the level of satisfaction with the 'outcome' of a complaint, as this is viewed as a more meaningful PI than focusing solely on the process.

3.6.2 The average attendance on training and development courses as a percentage of those who were scheduled to attend the course did not meet the target of 98%, as the year end figure was 95%. This equates to an average of one person per course not attending. The main reason this target was not achieved was due to staff reporting sick on the day of the course. Learning and Development systems will be reviewed to ensure that maximum attendance can be achieved for all future events, allowing substitutes to be identified at short notice. However, exceptional performance has been seen against the percentage of attendees satisfied that the training course has met its objectives which exceeded its target of 95%, with an outturn of 98%.

3.6.3 The percentage of water charges collected as a percentage of those due did not meet the target of 96%, as the year end figure was 94.96%. This PI has shown improved performance throughout the year, with the highest level of collection being recorded in March 2010. The year end outturn represents a positive result for the first year of water charges collection.

3.6.4 The percentage of invoices paid on time did not meet the target of 92%, as the year end figure was 88%. It is believed that the reported figure includes some invoices which have a genuine dispute on them. The Finance Manager is working with the Council to update a SAP

Transaction so that disputed and non-disputed invoices can be fully distinguished.

- 3.6.5 The percentage of actions in the VFM Action Plan that are completed or on target did not meet the target of 95%, with a year end figure of 78%. Six actions were unable to be completed during 2009/10. These actions have been allocated new deadlines and will be completed in 2010/11. It is important to note that the year end figure of 78% is recorded as Green in the VFM Action Plan Report which is in accordance with the traffic light system utilised for that report.

Key Contributions to the Mission and Aims

- 3.7 Details of performance against each of Stockport Homes' Aims are provided below. This is in the context of PI's which contribute to specific Aims. The quadrant from within the Corporate Scorecard that performance indicators sit in has been provided in brackets against each indicator.

AIM 1: To provide an inclusive service, which values its diverse communities, empowers its staff and makes effective use of its resources

Total number of days lost to sickness absence per employee (Organisational Development Quadrant)

The target set for this indicator during 2009-10 was a challenging 7.75 days. This target was set after great effort was put into achieving the target in 2008-09. Stockport Homes has exceeded the year end target with a final outturn of 6.55 days sickness per employee for the year. This is an extremely impressive achievement for the organisation and demonstrates continued improvement in sickness levels. Based on year end Housemark benchmarking data, performance was in Upper Quartile, with the organisation being ranked fifth out of 61 ALMO's submitting data. This is a great achievement for the organisation.

Total number of employees receiving training and development as a % of the workforce (Organisational Development Quadrant)

For 2009-10, 99% of employees attended at least one training and development event over the course of the year, meaning that this PI ends the year above target. This is the second consecutive year that this PI has achieved a target of 99%.

Total net value of on-going cash-releasing value for money gains (Value for Money Quadrant)

For this indicator, the Efficiency Log is used to record efficiency gains from across the organisation. These are split into two sections, cashable (and thus NI 179 compliant) and non-cashable. The total amount of efficiency gains for

NI 179 (cashable) are reported at £535,723. The non-cashable element equates to £905,796, giving an overall efficiency result of £1,459,519 across the organisation. For 2010-11, this indicator is going to be turned into a percentage which is a more meaningful comparison and which can be benchmarked against other housing organisations.

Aim 2: To ensure that all homes meet the Decent Homes Standard by 2010 and are then maintained to that standard as a minimum

Decent Homes (Customer Quadrant)

Performance against the Decent Homes indicators continues to progress according to target. This PI is measured as at 1 April each financial year. At the beginning of the 2009-10 financial year (1 April 2009), the target of 17% non-decency was met. Throughout 2009-10, the organisation has been working towards a target of 4.6% non-decency by 1 April 2010 (the 2010-11 target). This has been achieved, and plans to complete the Decent Homes Programme by July 2010 will be met.

Aim 3: To deliver high quality housing services that continue to improve and meet customer needs and aspirations

The average time taken to relet dwellings (Value for Money Quadrant)

From 2004-05 to 2009-10, the average time taken to relet empty properties has more than halved, improving from a return of 49 days to 21 days at the end of 2009-10. In addition, for three consecutive years, the year end outturn has outperformed the target level. This is a significant achievement, and means that other indicators, such as rent loss from voids, have performed well. Based on year end Housemark benchmarking data, this PI was rated as Upper Quartile, with a ranking of ninth out of 63 ALMO's submitting data.

The improvement in relet times for empty properties can be attributed to more effective cross working between the Housing Management and Technical Services Directorates as well as effective solutions arising from the Void Working Group, such as utilising Northgate to update void information.

Repairs (Customer Quadrant)

The four repairs PI's (% of appointments made and kept, % of urgent repairs completed on time, the average time to complete non urgent repairs and satisfaction with the repairs service) have all ended the year on or above target. Based on year end Housemark benchmarking data, performance was rated as either Upper Middle Quartile or Lower Middle Quartile for the repairs indicators. However, considerable progress has been made within this service towards achieving Upper Quartile by March 2011.

Aim 4: To deliver clear, consistent and well publicised services to tenants and leaseholders, which proactively seek to improve our estates in partnership with customers

Percentage of customers satisfied with investment works (Customer Quadrant)

This PI achieved a year end result of 94.6%, which is above the target of 93% and an improvement on the 2008-9 figure of 92.6%. Investment works are a key element in improving neighbourhoods, and achieving high satisfaction with this PI demonstrates that an effective service is being delivered.

Percentage of estate inspections rated at least “good” (Community Quadrant)

This is a new PI for the Corporate Scorecard for 2009-10, on the request of the Performance Customer Action Group. The target set was 90%, which was achieved by year end. This shows that estates are well managed and that issues which arise are dealt with effectively by the Area Teams.

Aim 5: To provide appropriate accommodation (temporary and permanent) and support to the vulnerable and socially excluded

The number of households in Temporary Accommodation (Community Quadrant)

This indicator achieved a year end result of 23 households. The result demonstrates exceptional performance and surpasses the Government target to reduce the number of households in hostel accommodation by 50% from 2004 to 2010. For Stockport Homes this means a reduction to 27 households.

This result has been achieved through a concerted focus on homelessness prevention by the Housing Options Team. There has also been considerable support from a number of other services in the organisation. There is a Housing Options Officer dealing specifically with potential mortgage repossessions, working with customers to remain in their home. Further development of the Deposit Scheme has contributed to a reduction in customers staying in temporary accommodation. This is an excellent achievement against this National Indicator.

Aim 6: To make a real contribution to the Council's wider strategic and housing objectives. Helping to build social inclusion and safer sustainable neighbourhoods

Customer satisfaction with Anti Social Behaviour (ASB) Resolution and Case Progress (Customer Quadrant)

There are two performance indicators which relate to Anti Social Behaviour (ASB). These are:

- The percentage of ASB cases who were satisfied that the ASB had been resolved:-
This PI achieved a year end outturn of 92%, which is in line with target and an improvement from 2008-09, where 90.16% was achieved.
- The percentage of customers satisfied that they were kept up to date with ASB case progress:-
This PI achieved a year end outturn of 95.19%, which is above the target of 94%, and an improvement from the 2008-09 result of 91.57%.

3.8 By ensuring that performance indicators are linked to organisational goals, Stockport Homes is able to demonstrate that the Mission and Aims of the organisation are being achieved, and that customers are receiving excellent services.

4.0 SERVICE IMPROVEMENT PLAN (SIP)

4.1 Each year, a three year Service Improvement Plan (SIP) is set. For 2009-12, the SIP was framed around the twelve Strategic Objectives which had been agreed by Board. These were then supported by Delivery Objectives and Sub Actions which ensured that Strategic Objectives could be translated into practical actions on the ground.

Year End Analysis 2009-10

GREEN	94% of actions due in 2009-10 have been completed
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4.2 For 2009-10, 94% of SIP sub actions originally due were completed. This is an improvement on the year end 2008-9, where 88% of actions completed. There were a total of 180 actions due across the course of the financial year. Of this:

- 165 have been completed
- 10 have been transferred to the SIP for 2010-13
- Five have been agreed for deletion (not included in the calculation).

4.3 Table One, overleaf, outlines progress against each strategic objective during 2009-10, using the methodology outlined below:

BLUE	All actions against this strategic objective have been completed
GREEN	Over 75% sub actions due up to and including year end 2009/10 have been completed
AMBER	Over 50% of sub actions due up to and including year end 2009/10 have been completed
RED	Less than 50% of sub actions due up to and including year end 2009/10 have been completed

4.4 Where all actions against a strategic objective were both due and completed in 2009-10, the objective is rated Blue. This means that there are no further actions due against this objective, and Stockport Homes can consider the objective achieved. Where a strategic objective has actions due in subsequent years, the objective is rated Green, even if all 2009-10 sub actions have been completed.

Table One:

No	<u>Strategic objective</u>	<u>BRAG</u>	<u>Progress</u>	<u>Links to Aims²</u>
1	Champion sustainable practices	BLUE	100% of all sub actions completed (4 out of 4)	4 & 6
2	Ensure an integrated asset management framework is delivered	GREEN	83% of sub actions due in 09-10 completed (5 out of 6)	2 & 6
3	Continue to improve services, stretching the boundaries for excellence	GREEN	97% of sub actions due in 09-10 completed (30 out of 31)	1, 3, 4, 5 & 6
4	Continue to enhance access to services, particularly for vulnerable customers	GREEN	80% of all sub actions completed (20 out of 25)	1, 3, 4, 5 & 6
5	Maximise the contribution to social inclusion	GREEN	100% of sub actions completed (10 out of 10)	1, 3, 5 & 6
6	Ensures ICT effectively delivers service objectives and improvements	GREEN	91% of sub actions completed (10 out of 11)	1 & 3
7	Deliver a culture of continuous improvement	GREEN	100% of sub actions completed (24 out of 24)	1, 3 & 4
8	To continue to build a culture that promotes staff empowerment and well being	GREEN	100% of sub actions completed (2 out of 2)	1
9	Implement robust framework for policy and strategy development and review	GREEN	100% of sub actions completed (13 out of 13)	1 & 3
10	Embed a value for money culture	GREEN	93% of sub actions completed (13 out of 14)	1 & 4
11	Ensure strategic direction is focussed and challenging, securing long term viability of the organisation	GREEN	100% of sub actions completed (7 out of 7)	1, 3, 4 & 6
12	Ensure a robust financial framework for growth opportunities, ensuring compliance and viability	AMBER	50% of sub actions completed (1 out of 2)	1 & 4

² Please refer to pages 5 to 8 for details of Stockport Homes' Aims.

- 4.5 A significant number of actions were completed in 2009-10, which have resulted in positive outcomes for customers.

These include improvements in areas such as:

- Introducing ASB outreach programme to schools
- Developing a Domestic Abuse and Harassment Policy
- Creating GM Procurement Framework
- Integrating the Sheltered Housing Management service into the Housing Need and Support Services Directorate
- Introducing Information Management Strategy
- Selecting Stockport Homes repairs contractor
- Introducing automated bidding
- Producing and implementing Neighbourhood Action Plans to bring together all different elements of the services in partnership with the Council and other partners
- Reviewing and producing new Customer Handbook
- Conducting the survey required for Best Companies in the Public Sector
- Agreeing with Stockport Council the extension of the Management Agreement for a further five years
- Reviewing and launching new internet site
- Achieving Customer Service Excellence (CSE) accreditation
- Implementing void management solution on Northgate aiming to improve performance
- Reviewing the Partnership Agreement as part of the TSA pilot
- Implementing the under-occupancy scheme.

Actions which have been deleted or transferred to the 2010-13 SIP

4.6 Deleted Actions:

- Develop reception area of St Peters to improve access and extend services in keeping with enhanced housing options – this has been de-prioritised due to difficulties with the landlord.
- Review Sheltered Courts in line with the Council's Sheltered Housing Strategy - this is to be considered as part of a holistic review of all assets through a new Integrated Asset Management System.
- Review and update Green Office Plan - this action has now been incorporated into the Climate Change Strategy.
- Select provider of Asset Management System – not applicable as the organisation continues to utilise Codeman.
- Ensure an excellent Concierge Service is delivered – this action contained many sub-elements. It was agreed that outstanding sub-elements would be transferred to Manager's Performance and Development Reviews in 2010-11.

4.7 Transferred Actions:

- Establish an independent Tenant Scrutiny Panel for Stockport Homes and ensure compliance with TSA requirements
- Review and launch new intranet site

- Replace existing Carecall Call Handling system
- Assess and deliver appropriate hardware requirements to meet planned operational needs
- Introduce Area Caretaking Service Charge
- Business Plans produced for PMS, Carecall, Caretaking, Homelessness, Repairs
- Complete Best Value Review End Report for Concierge.

4.8 The relevance of the above actions have been reviewed before submission to the 2010-13 Service Improvement Plan, resulting in some changes to the emphasis or actual delivery target.

5.0 ADDITIONAL ACHIEVEMENTS

5.1 As well as monitoring success via achievements within the Corporate Scorecard and the Service Improvement Plan, Stockport Homes also pursues other awards and accreditations to confirm achievements and successes, and to identify further areas for improvement.

5.2 In July 2009, Stockport Homes was assessed under the Investors in People framework. This was the first time the organisation has undertaken such an assessment. Stockport Homes achieved a score of 178 out of 196, thereby achieving Investors in People Gold Status.

5.3 In October 2009, Stockport Homes was re-assessed under the Customer Service Excellence standard (formerly known as Chatermark). The assessment in 2009 found 100% compliance with the standard, the third consecutive year for which this result had been achieved.

5.4 In March 2010, it was announced that Stockport Homes was in the Sunday Times Top 75 Best Places to Work in the Public Sector. The organisation achieved a ranking of 19th place, which is a fantastic achievement given this was the first year of entry.

5.5 Also in March 2010, the Telecare Services Association inspected the Carecall service, the outcome of which was that Carecall has been awarded with Telecare Services Association's Accreditation for Service Tailoring, Installation, Monitoring and Mobile Warden Response Service.

5.6 Stockport Homes was re-inspected by the Audit Commission in February 2010, with the result being formally announced in May 2010. Stockport Homes was awarded three stars with excellent prospects for improvement for the second time. Stockport Homes is one of four housing organisations to have achieved two consecutive ratings of three stars with excellent prospects for improvement. The Audit Commission stated in their report that Stockport Homes 'continues to deliver one of the best housing services in the country'. This successful result means that Stockport Homes has secured the final tranche of

Decent Homes funding (£16.6m), which will be used to improve homes across the Borough.

6.0 CONCLUSION

- 6.1 Since Stockport Homes was created in October 2005, performance in meeting the organisation's Mission and Aims has continued to improve year on year as demonstrated by key performance indicators that are monitored in the Corporate Scorecard and key actions delivered in the Service Improvement Plan.
- 6.2 The improvement in service delivery and effectiveness has been demonstrated across the whole organisation throughout the year and there have been a number of service improvements undertaken by the Board, Directorates, teams and individuals that have ensured Stockport Homes' continued success.
- 6.3 The Service Improvement Plan for 2010-13 details initiatives which will further enhance service delivery, demonstrating the commitment to ensure that services become more efficient and effective in order to achieve higher levels of customer satisfaction.

7.0 RECOMMENDATIONS

- 7.1 The Scrutiny Committee is requested to:
- i. Note the contents of the report and are invited to suggest future service improvements they wish Stockport Homes to enact.



Stockport Homes Corporate Scorecard

2009-10 Year End Update

(Presented to Adults and Communities Scrutiny Committee - 26 July 2010)

Summary of performance as at March 2010

Overall

GREEN	88% of PIs in the corporate scorecard are on target / within agreed allowances (35 out of 40)
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Customer

GREEN	92% of PIs are on target / within agreed allowances for this quadrant (12 out of 13)
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Community

GREEN	100% of PIs are on target / within agreed allowances for this quadrant (3 out of 3)
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Organisational Development

GREEN	91% of PIs are on target / within agreed allowances for this quadrant (10 out of 11)
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Value for Money

GREEN	77% of PIs are on target / within agreed allowances for this quadrant (10 out of 13)
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Key:

RAG Rating (Red / Amber / Green)	Trend	
GREEN	Within 1% of year end target	↗ Improving
AMBER	Within 1% and 15% of year end target	↘ Declining
RED	Greater than 15% of year end target	↔ Static

Customer Quadrant

PI Ref	PI Description	Director Responsible	Frequency	Year End 2008/09 Performance	2009/10 Target	Polarity	Snapshot March 2009	Feb 2010	March 2010	Year To Date	RAG Rating	Trend (from Year End 2008/09)	Trend (from last month)
NI 14	Reducing avoidable contact	April Higson	Quarterly	N/A	Baseline Only	↓	N/A	Quarterly	23%	23%		N/A	N/A
NI 156	The number of households in hostel accommodation	Elaine Dishong	Monthly	24	23	↓	24	24	23	23	G	↗	↗
NI 158	Proportion of non-decent stock	Mark Hudson	Monthly	17%	17% (at 01/04/09) 4.6% (at 01/04/10)	↓	17%	6%	4.60%	4.60%	G	N/A	N/A
C1	% change in proportion of non-decent stock at the start and end of the financial year	Mark Hudson	Monthly	32%	72.9%	↑	32%	64.70%	72.9%	72.9%	G	N/A	N/A
C2	% of responsive (but not emergency) repairs where an appointment was made and kept	Mark Hudson	Monthly	93.90%	94%	↑	94.7%	92.9%	93.4%	94.8%	G	↗	↗
C3	% of urgent repairs completed within Government time limits	Mark Hudson	Monthly	97.80%	98%	↑	99.8%	96.20%	98.48%	98.10%	G	↗	↗
C4	Average time (working days) for completion of non-urgent repairs	Mark Hudson	Monthly	12.5 days	11.5 days	↓	12.5	10.33	11.03	11.5	G	↗	↘
C5	Energy efficiency – the average SAP rating of LA owned dwellings (1-120)	Mark Hudson	Annual	78	80	↑	78	Annual	80	80	G	↗	N/A
C6	% of customers satisfied that their views were being taken into account by their landlord	Sandra Coleing	Biennial	71%	Biennial	↑	71%	Biennial	Biennial	71%		N/A	N/A
C7	Customer satisfaction with the complaints procedure as a % of customers who responded to the survey	Sandra Coleing	Monthly	94% (98 surveys)	96%	↑	90% (10)	70% (10)	100% (10)	92.5% (120)	A	↘	↗
C8	Overall satisfaction with the Repairs Service	Mark Hudson	Monthly	95.60% (10,109 surveys)	96%	↑	97.5% (874)	99.0% (3,822)	96.5% (3,392)	96.0% (50,277)	G	↗	↘
C9	Overall satisfaction with the Investment Works	Mark Hudson	Monthly	92.60% (2,996 surveys)	93%	↑	93.1% (174)	96.6% (233)	92% (150)	94.6% (2,454)	G	↗	↘
HM23	% ASB cases who were satisfied that the ASB had been resolved (victim)	April Higson	Monthly	90.16% (273 surveys)	92%	↑	100% (27)	100% (18)	100% (25)	92.0% (213)	G	↗	↔
HM27	% Customers satisfied that they were kept up to date with ASB case progress	April Higson	Monthly	91.57% (273 surveys)	94%	↑	100% (27)	100% (18)	100% (25)	95.19% (208)	G	↗	↔
N/A	% of repairs right first time	Mark Hudson	N/A	N/A	Await definition	↑	N/A	Await Report	Await Report	Await Report		N/A	N/A
C10	Gas servicing completed as a % of services due	Mark Hudson	Monthly	100%	100%	↑	100.00%	100%	100%	100%	G	↔	↔
C11	No. of improvement works completed in period as a % of the target	Mark Hudson	Monthly	N/A	Baseline Only	↑	N/A	To Follow	To Follow	Not Available		N/A	N/A
C12	% of tenant satisfaction with caretaking service	April Higson	Annual	N/A	70%	↑	N/A	Annual	Annual	82.70%		N/A	N/A

Community Quadrant

PI Ref	PI Description	Director Responsible	Frequency	Year End 2008/09 Performance	2009/10 Target	Polarity	Snapshot March 2009	Feb 2010	March 2010	Year To Date	RAG Rating	Trend (from Year End 2008/09)	Trend (from last month)
NI 142	% of vulnerable people who are supported to maintain independent living	Elaine Dishong	Quarterly	N/A	Baseline Only	↑	N/A	Quarterly	95.37	92.46%		N/A	N/A
NI 185	% reduction in CO2 emissions from Stockport Homes' activities	Mark Hudson	Bi-Monthly	N/A	Baseline Only	↑	N/A	To Follow	To Follow	To Follow		N/A	N/A
CO1	Number of hate crime cases reported in the period	April Higson	Monthly	N/A	14	↑ *	N/A	1	2	18	G	N/A	↗
CO2	% estate inspections rated at least "good"	April Higson	Monthly	N/A	90%	↑	N/A	98%	98%	90.0%	G	N/A	↔
CO3	Number of support hours provided by Resettlement Service	Elaine Dishong	Quarterly	N/A	10,920	↑	N/A	Quarterly	3127.5	11911.5	G	N/A	N/A

* Due to a perception that under-reporting occurs

Organisational Development Quadrant

PI Ref	PI Description	Director Responsible	Frequency	Year End 2008/09 Performance	2009/10 Target	Polarity	Snapshot March 2009	Feb 2010	March 2010	Year To Date	RAG Rating	Trend (from Year End 2008/09)	Trend (from last month)
OD1	Total number of days lost due to sickness absence per employee	Sandra Coleing	Monthly	8.33 days	7.75 days	↓	0.8	0.69	0.68	6.55	G	↗	↗
OD3a	Overall staff satisfaction with working at Stockport Homes	Sandra Coleing	Annual	68% (07/08)	70%	↑	68% (07/08)	Annual	80%	80%	G	↗	N/A
OD3b	% staff who believe Stockport Homes is an open and honest employer	Sandra Coleing	Annual	Open - 87.3% (07/08) and Honest - 79.1% (07/08)	82%	↑	Open - 87.3% (07/08) and Honest - 79.1% (07/08)	Annual	No survey undertaken	No survey undertaken		N/A	N/A
OD4a	Total number of employees receiving training and development as a % of the workforce	Sandra Coleing	Quarterly	99%	95%	↑	82.0%	Quarterly	99%	99%	G	↔	N/A
OD4b	The average attendance on training and development courses as a % of those who were scheduled to attend the course	Sandra Coleing	Quarterly	97.60%	98%	↑	94.9%	Quarterly	95%	95%	A	↘	N/A
OD4c	% attendees satisfied that the training course has met its objectives	Sandra Coleing	Quarterly	94%	95%	↑	98.0%	Quarterly	98%	98%	G	↗	N/A
OD4d	(i) % of staff with a live PDP in the last 12 months	Sandra Coleing	Annual	93%	98%	↑	93%	Annual	To follow in May	To follow in May			
	(ii) % of staff with a PDR in the last 12 months			To follow	98%	↑	n/a						
OD5a	Proportion of leavers as a % of staff in post	Sandra Coleing	Annual	16.60%	14% +/-2%	↔	16.6%	Annual	12.10%	12.10%	G	↗	N/A
OD6a	Average time (working days) taken to advertise new posts	Sandra Coleing	Quarterly	14 days	14 days	↓	2 weeks	Quarterly	3.92 days	3.92 days	G	↗	N/A
OD6b	Average time (weeks) taken to recruit to vacant posts	Sandra Coleing	Quarterly	13.63 (estimate)	14 weeks	↓	12.25 weeks	Quarterly	10.12 weeks	10.12 weeks	G	↗	N/A
OD7a	Number of accidents and incidents (as % of the workforce)	Sandra Coleing	Quarterly	14.10%	14.8% (5% increase)	↔ *	3.4%	Quarterly	4.14%	4.14%	G	↗	N/A
OD7b	Number of health and safety audits carried out or reviewed	Sandra Coleing	Monthly	8	10	↑	8	1	1	15	G	↗	↔
OD7c	Number of H&S breaches	Sandra Coleing	Monthly	N/A	0	↓	N/A	0	0	0	G	N/A	↔

* Due to a perception that under-reporting occurs

Value for Money Quadrant

PI Ref	PI Description	Director Responsible	Frequency	Year End 2008/09 Performance	2009/10 Target	Polarity	Snapshot March 2009	Feb 2010	March 2010	Year To Date	RAG Rating	Trend (from Year End 2008/09)	Trend (from last month)
NI 160	Satisfaction of council tenants with the overall service provided by the ALMO	Sandra Coleing	Biennial	83%	Biennial	↑	83%	Biennial	Biennial	Biennial		N/A	N/A
NI 179	Total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008-9 financial year (Efficiency Log - Cashable)	Sandra Coleing	To be reported at year end	£163,000	Baseline Information	↑	N/A	To be reported at year end	£292,000	£292,000		↗	N/A
VFM 1	Proportion of rent collected	April Higson	Monthly	98.27%	98.55%	↑	98.27%	98.44%	98.56%	98.56%	G	↗	↗
	(Current Arrears (£))						N/A	£430,928	£323,903	£323,903			
	(FTA's in year (£))						N/A	£661,581	£682,839	£682,839			
	(Temporary Accommodation Arrears (£))						£12,840	£10,178	£13,828	£13,828			
VFM 2	Average void cost	Mark Hudson	Monthly	£1,622	£1,950	↓	£1,522	£2,365	£2,092	£1,719	G	↘	↗
VFM 3	Average time taken to re-let dwellings	April Higson	Monthly	24 days	22 days	↓	19 days	24 days	16 days	21 days	G	↗	↗
	(Number of voids at the end of the month)						(109)	(61)	(62)	(62)			
	(Number of voids available to let)						(21)	(11)	(23)	(23)			
	(Number of voids in works)						n/a	(49)	(38)	(38)			
	(Number of other voids)						n/a	(1)	(1)	(1)			
	(Number Direct lets at the end of the month)						(19)	(16)	(19)	(155)			
VFM 4	Average weekly management costs (per property)	Sandra Coleing	Monthly	£13.26	£14.52	↓	13.03 (estimate)	£14.35	£13.60	£13.60	G	↘	↘
VFM 5	Stockport Homes Revenue Budget: Forecast expenditure against the target set for the year (%)	Sandra Coleing	Quarterly	96.5% (£725k underspend at Mar 09)	98%	↔	96.5% (under spend of £725,000 at March 09)	Quarterly	96.0%	96.0%	G	N/A	N/A
VFM 6	Percentage of local authority tenants evicted as a result of rent arrears	April Higson	Monthly	0.88%	0.80%	↓	0.88%	0.10%	0.11%	0.11%	G	↗	↘
VFM 7	% void loss	April Higson	Monthly	0.97%	0.89%	↓	0.97%	0.73%	0.72%	0.72%	G	↗	↗
VFM 8	Average Responsive Repair Cost	Mark Hudson	Monthly	£84	£80	↓	£84 (cumul)	£82.52	£77.39	£79.12	G	↗	↗
	(Number of Repairs)			-	-		-	(4,080)	(4,747)	(46,062)			
VFM 9	% of carecall charges collected as a % of those due	April Higson	Monthly	98.40%	98.55%	↑	98.40%	98.86%	99.39%	99.39%	G	↗	↗
VFM 10	% of water charges collected as a % of those due	April Higson	Monthly	N/A	96.0%	↑	N/A	93.26%	94.96%	94.96%	A	N/A	↗
VFM 11	% invoices paid on time	Sandra Coleing	Quarterly	84%	92%	↑	84%	Quarterly	88%	88%	A	↗	N/A
VFM 12	% Service Contracts where efficiencies have been made	Sandra Coleing	Annual	57%	60%	↑	57%	Annual	66%	66%	G	↗	N/A
VFM 13	The % of actions in the VFM Action Plan that are completed or on target	Sandra Coleing	Quarterly	100%	95%	↑	100%	Quarterly	40%	78%	R	↘	N/A

COMMITTEE: ADULTS & COMMUNITIES SCRUTINY COMMITTEE

DATE: 26TH JULY 2010

REPORT OF: ASSISTANT CHIEF EXECUTIVE (STRATEGY, AND DEMOCRACY)

REPORT TITLE: SCRUTINY REVIEW SELECTION PROCESS

1.0 Purpose

- 1.1 To consider the relationship between the Business Improvement, Transformation and Efficiency (BITE) strategy and the scrutiny review process in the current municipal year alongside the arrangements for scoping of reviews identified under the BITE Strategy.

2.0 Current position

- 2.1 The BITE strategy was developed in order to ensure the viability of the Medium Term Financial Plan. The purpose of the BITE strategy is to ensure the delivery of efficiency savings and improvement in the next financial year and thereafter for the next 2/3 years. The intention is to achieve this through a mix of actions stemming from the Corporate Efficiency Plan, BITE interventions and the “normal” requirement for annual efficiency savings.
- 2.2 In pursuance of this, and following a value for money/benchmarking exercise across the whole of the Council's operations, some 25 services have been put forward for a more in-depth exploration using the BITE approach to assess the scope for efficiencies and improvement within these targeted areas. This is essentially step 3 of a BITE intervention. It should be noted that apart from this major programme of BITE scoping exercises, it is expected that all other services will continue to contribute to efficiency savings in the normal way.
- 2.3 The services within the remit of this Scrutiny Committee which are included in the scoping exercise and the reason for their inclusion are as follows:

Assessment and Care Management (Gross Budget £7.993m)

What's in scope – To understand the current end to end processes and the impact of the personalisation agenda within adult social care.

Commissioning of Home Care Support (Gross Budget £16.619m)

What's in scope – To review the current business model for the provision of home care support to achieve better value for money and improved outcomes for services users.

Learning Disabilities (Gross Budget £13.562m)

What's in scope – To review the current arrangements in relation to council run tenancies for people with learning disabilities to achieve better value for money and improved outcomes for services users.

Section 75 Partnership

What's in scope – To review the operation of the current agreement in the light experience to ensure that progress is being made to secure the anticipated efficiencies and improved outcomes for service users.

Social Care Finance (Gross Budget £0.707m)

What's in scope – To review the current operation of the function within Business Services Directorate to achieve better value for money and improved outcomes for services users. This exercise will link with the other scoping exercises within Adult Social Care.

Democratic Governance (Gross Budget £1.285m)

What's in scope – To review the functions of area governance, committee services, civic and mayoralty, scrutiny, and elections to ensure that they will meet the future needs of the council.

Libraries (Gross Budget £4.610m)

What's in scope – To review the libraries and information service to better understand the viability of continuing to meet present and future needs of the wider community, and options for making efficiencies.

Supporting People (Gross Budget £8.213m)

What's in scope – To review the current operation of the function and its relationship to other relevant council functions, policies and practices to achieve better value for money and improved outcomes for services users.

- 2.4 The scoping exercise during June and July will involve leaders of the relevant services, supported by members of the Business Improvement Team, Vanguard consultants or a mix of both gaining a more detailed understanding of how their 'system' is currently operating. The exercise will provide benefits for both the team and the organisation.
- 2.5 The scoping exercise will provide the teams with:
- a greater understanding of current performance from a service user perspective
 - an understanding of the scope for improvement
 - an appreciation of the costs associated with delivering the current system and the scope for reducing them
 - an informed choice about what the next course of action should be.
- 2.6 The whole scoping exercise will provide the council with:
- much greater clarity about where the efficiency savings will come from
 - which service areas should progress down the BITE systems intervention/systems thinking route
 - A programme re delivery of projects in year 1
 - A replicable approach for years 2 and 3
- 2.7 The outcomes of the scoping exercise – the anticipated efficiencies and how these might best be realised – will subsequently be reported to the Corporate Leadership Team to determine the programme of action and priorities for levering out efficiency savings. It is expected that some of these efficiency savings will require a policy decision on the part of the Council and therefore elected members will be kept closely informed of the progress.

3.0 Scrutiny Review Process

- 3.1 At the start of the municipal year, Scrutiny Committees identify suitable topics for scrutiny reviews during the course of the year, and other issues that they wish to include within their respective work programmes. The Committees have access to a range of information, including:
- Performance information
 - Issues identified by Area Committees (current issues identified by Area Committees are listed in Appendix 1)
 - An overview of key issues affecting directorates over the next 12/18 months supplied by Corporate Directors.
- 3.2 Last year scrutiny committees were engaged in a process to consider both the priorities of the Council for the next financial year and the medium term financial strategy. To help start planning for the significant challenges that face the Council the Executive requested Scrutiny Committees' views on what they considered should be priorities from 2011/12 onwards given the financial prospects, and also areas where efficiency savings and other cost reductions could be achieved. This took place in the autumn committee cycle. It was a process driven by scrutiny chairs and a final report was prepared that was then considered by the Executive. There were benefits from this process as well as some lessons learnt. The benefits largely focussed on an opportunity to engage members from all parties at an early stage in the financial planning and decision making re priority service areas. Any lessons regarding making sure robust business cases were prepared for members consideration can be incorporated into any further engagement with scrutiny committees in the same way.
- 3.3 This year, Scrutiny Committees also need to have regard to the Coalition Agreement published by the new government and issues within it relating to local government when seeking to identify review topics. Whilst detail is still emerging about how the financial savings required by local government are to be distributed across service areas, scrutiny committees will need to take account of the information announced to date to help inform their review selection. It will be important to ensure that scrutiny committees are kept up to date with the emerging picture for Local Government.
- 3.4 The BITE Strategy is a commitment of significant resources to deliver business improvement and efficiency across the council and to deal with the council's medium term financial strategy. Scrutiny reviews also absorb significant resources from the Policy & Performance team within the Chief Executive's Directorate, as well as within the service areas that are engaged with each scrutiny review.
- 3.5 In order to ensure the most efficient use of resources, it is important that any scrutiny reviews undertaken this year do not duplicate/cut across services that are undergoing systems thinking interventions. It is also possible that the scoping exercises that are to be undertaken shortly may identify issues that would merit scrutiny involvement in subsequent stages of the systems thinking route and the opportunity exists to engage scrutiny committees in the BITE Strategy work.

- 3.6 The Scrutiny Co-ordination Committee on 15 June agreed that the Chair and Vice-Chair of Scrutiny Committees should meet with the relevant Corporate Director to consider the best way forward to identify scrutiny review topics having regard to the BITE strategy and the need to promote best value and efficiency. The outcomes of these meetings will be reported verbally at the Committee meeting.
- 3.7 Once the outcome of the scoping work being undertaken in June /July is known this will be reported to scrutiny committees to further help inform the identification of scrutiny reviews that will add value to improving service delivery across the council.
- 3.8 In relation to wider consultation with scrutiny committees on the priorities and medium term financial strategy, the scrutiny Co-ordination Committee supported a further process for the committees during the autumn cycle to consider any outcomes of the BITE programme including any further consideration of priorities. By this stage the Council should be operating in a climate of more information on the financial picture and this will no doubt require further consideration of our medium term financial strategy for 2011 onwards. The Scrutiny Co-ordination Committee will again drive this process and collectively report back to the Executive.

4.0 Recommendation

- 4.1 Members are requested to consider the process to be followed for identifying scrutiny review topics for the current municipal year and how scrutiny activity can align with any of the BITE service reviews..

Further information

To discuss this report or for further information please contact Steve Callender telephone number 0161 474 3184 or e-mail steve.callender@stockport.gov.uk

Area Committee Suggested Review Topics

The following issues were suggested as potential scrutiny review topics for this Scrutiny Committee by Area Committees:

Issue	Area Committee
The effectiveness of enforcement activity against littering and the use of existing CCTV locations to assist this activity	Central Stockport
The involvement of the arts in the borough in respect to the 'Visitor Economy' and Regeneration	Marple

RESUME OF THE STRONGER COMMUNITIES PARTNERSHIP BOARD
- 8 JUNE 2010

Report of the Assistant Chief Executive (Strategy & Democracy)

1. MATTER FOR CONSIDERATION

To consider the proceedings of the last meeting of the Stronger Communities Partnership Board on 8 June 2010.

2. INFORMATION

2.1 The Trust Board considered the following items:-

Matters arising

In the absence of Jo Foskett it was requested that a report on feedback from the Stockport Partnership be circulated to all Members in advance of the next meeting.

In addition, the Chair reported that a future report had been requested regarding Partnership Board's consideration of taking-on a number of staff to consider funding resources with other organisations and how they could work better in the future. It was noted that the Partnership Board considered the Child Poverty Strategy which was also on this Partnership's agenda.

Declarations of interest

Councillor Suzanne Wyatt declared a personal interest in any matters concerning the Citizen Advice Bureau as an employee of that organisation.

Third Sector

Review of Voluntary and Community Sector Infrastructure

The Board received a presentation of results of the Review of Voluntary and Community Sector Infrastructure by the Commission for the New Economy and GMCVO (Greater Manchester Centre for Voluntary Organisation), which focused on and detailed the following

- Aims and objectives of the review and its methodology.
- Details of the Value and Economic Impact Study.
- The value of the third sector in Stockport Council.
- The size and value of employees, volunteers, beneficiaries and income.
- Economic impact
- Comparisons with other locations and wider benefits
- Details relating to the Infrastructure Review such as: support services needed but unable to access over the last year, the development cycle; barriers to support; support services required in the next two years and commissioning infrastructure models.

- Conclusions and recommendations.

In response to Members' questions it was reported all figures contained in the report had given a purposefully and cautiously low estimate. The sample used was considered large enough for all figures to be representative. In addition, private schools and registered social landlords had been purposefully omitted from the study. Approximately 90 contacts had been established with voluntary organisations and statutory bodies and it was noted that a number of groups who had answered the questionnaire were entirely voluntary. It was also noted that beneficiaries could be double counted within the figures as they could be on the books of three or four different organisations. The data wouldn't include individuals who hadn't had Council funding when it had not been sought.

It was generally agreed that gaining a monetary figure in terms of the overall value of the voluntary sector could be highly beneficial as this would be key in reinforcing messages and highlighting the value to a wide range of the general population. However, it was also recognised that the voluntary sector had a high value that couldn't be accurately quantified, particularly in Stockport.

In response to questions regarding the infrastructure review, it was reported that the adopted model suited all kinds of organisations; both voluntary and community.

Members welcomed the report and its findings but commented that it lacked information on what the voluntary sector actually did for the community. It was vital that this should be measured and that this should be the next key target to address.

RESOLVED – That the report be noted.

Social inclusion

Viki Packman (Head of Integrated Prevention Services), Children & Young People's Directorate, Stockport Council - 474 5709

Child Poverty Consultation

Viki Packman, Head of Integrated Prevention Services, Children & Young People's Directorate, submitted a report (copies of which had been circulated) seeking the Board's views on Stockport's Child Poverty Strategy 2010-3.

The report contained information on the following:

- A definition of child poverty.
- The importance of tackling child poverty.
- Relative poverty in Stockport.
- Supporting Strategies.
- Aims and objectives and a list of priorities.

It was reported that the Action Plan had not yet been developed as this was part of the consultation. A key component would be to accurately identify Stockport's priorities.

Members commented on the importance of the whole family approach as this was being adopted by the Place Board. In addition, general concern was expressed at both the time it was

taking for the national issue of child poverty to be eradicated and the numbers of children in poverty in families in work. There was a clear need to narrow the income gap and ensuring that people were taking up their full entitlement of benefits was key for both working and non-working families.

In addition, it was commented that people within priority areas had access to services, but that those located outside those areas often struggled to gain the services they needed to help to address and combat child poverty. The importance of access to family friendly work and employment for parents and carers was also emphasised.

Members of the board were requested to submit any further comments directly to Viki packman.

It was agreed that that the report be noted and that a future update report be submitted in due course.

Community engagement

Update on development of Action Delivery Plan and engagement portal

This item was deferred for consideration at the next meeting.

Community Cohesion

Position statement

This item was withdrawn.

Information exchange

There were no items raised under this item.

Future agenda items

It was agreed that the following items be considered at a future meeting of the Partnership Board:

- Compact
- Annual Report
- Community Cohesion
- College in the Community
- Transforming Social Care
- Community engagement delivery plan

Date of next meeting(s)

It was agreed that the date of next meeting be amended from Tuesday 8th June 2010, 2.00pm to Wednesday 15 September 2010, 2.00pm in Committee Room 2, Stockport Town Hall.

Other agreed dates were as follows:

Tuesday 7th December 2010, 2.00pm in Meeting Room 6 at the Town Hall
Tuesday 1st March 2011, 2.00pm in Committee Room 3 at the Town Hall

RECOMMENDATION

That the resume be noted.

BACKGROUND PAPERS

Reports and Minutes of the Stronger Communities Partnership Board – 8 June 2010

Stronger Communities Partnership Board documents can also be found via the web page at www.stockport.partnership.org

Anyone wishing to inspect the above background papers or requiring further information should contact Steve Worthington on telephone number 0161 474 3239 or alternatively e-mail steve.worthington@stockport.gov.uk

RESUME OF THE SAFER STOCKPORT PARTNERSHIP – 26 MAY 2010

Report of the Assistant Chief Executive (Strategy & Democracy)

1. MATTER FOR CONSIDERATION

To consider the proceedings of the meeting of the Safer Stockport Partnership on 26 May 2010.

2. INFORMATION

2.1 The Safer Stockport Partnership considered the following items:-

SSP Annual Report

Steve Brown, Head of the Community Safety Unit - Stockport Council – 0161 474 3140

Steve Brown presented a report that reflected on the performance and work of the Safer Stockport Partnership during the previous 12 months. Overall there was a downward trend across most crime categories with significant successes in particular area. Stockport had performed strongly within the city-region and the North West, but there was a need to re-evaluate the ambition of the Partnership to avoid complacency and to address particular challenges.

The Partnership welcomed the achievements during 2009-10 and requested that a 'sub-group be established to develop an Action Plan to further the ambition of the Partnership to be within the top three safest places within its 'family group'. The sub group would then develop measures and actions to address the following identified challenges:-

- Alcohol misuse and associated problems with domestic violence
- Tackling problems within the Priority Communities and working within the context of the Neighbourhood Management
- Reducing rates of re-offending
- Closer co-operation and management of diminishing resources
- To close the gap between the Partnership's performance and the perception of the public about the success of tackling crime and disorder and improving the safety of their communities.

Tackling Inequalities – Priority Wards

Elaine De Fries, Community Safety Unit - Stockport Council - 0161 218 1425

Elaine De Fries presented a report providing an update on implementation of the Priority 1 Area Action Plans, including baseline information of the levels of crime within these communities.

The Partnership noted the report and requested that further analysis be undertaken to identify trends in the particular nature of the crimes being committed within the Priority 1 neighbourhoods to feed into the Strategic Assessment Opportunities Strategy. The

Partnership also asked for a further report on the work being done by the Neighbourhood Policing Teams to provide feedback, reassurance and community engagement.

Alcohol

(i) Minimum Unit Pricing And Potential By-Law

Mike Jones, Programme Manager at the Greater Manchester Public Health Network, attended the Partnership to make a presentation on work taking place across Greater Manchester with the AGMA Health Inequalities Commission to develop a city-region wide strategy to address excessive and damaging alcohol consumption. One particular measure being developed was a proposed by-law that would ensure a 50p minimum price per unit of alcohol sold within Greater Manchester. This by-law would represent a first approach of its kind to tackle the rising costs of alcohol abuse.

The Partnership noted the presentation and requested further analysis of the likely savings for Partners should the projected reductions in hospital admissions and violent crimes as a result of minimum-unit pricing occur, including information on the current costs to Partners of addressing the consequences of alcohol misuse.

The Partnership also recommended that the AGMA Economic Commission and the New Economy undertake research to determine the likely impact on economic activity within the city-region should a minimum-unit price by-law be adopted.

(ii) Annual Alcohol Report

Simon Armour and Jerry O'Keefe presented a report setting out progress during 2009/10 with the implementation of the Stockport Alcohol Misuse Strategy, and identifying current challenges and opportunities to address alcohol misuse in Stockport. The report emphasised the escalating cost of alcohol misuse across all partners and the impact on a range of factors such as educational attainment, worklessness and safeguarding.

The Partnership requested that the details of the analysis of the costs of alcohol misuse be reported to the Public Resources Board and the new SSP Sub-Group with a view to making recommendations to the Stockport Partnership about greater investment in alcohol misuse prevention and treatment.

Domestic Violence Annual Report

Viki Packman, Head of Integrated Prevention Services, Stockport Council – 0161 474 5709

Viki Packman and Rachel Foley presented a report on progress in addressing domestic abuse within Stockport through the Domestic Abuse Strategy. The report detailed key achievements, including a dedicated officer with the Community Safety Unit and the success of MARAC. The report also detailed ongoing challenges including working to address hotspots in the priority areas and during the world cup.

The Partnership welcomed the report and commended those involved in tackling this problem.

Anti-Social Behaviour – Minimum Standards

Nigel Hudson, Community Safety Operational Manager, Community Safety Unit - Stockport Council - 0161 474 3157

Nigel Hudson presented a report detailing changes in working practice and the setting of minimum standards for dealing with anti-social behaviour within Stockport in light of recent high profile national cases. The standards sought to shift the response of partners from prioritising volume incidents to a more victim/vulnerability led approach.

BACKGROUND PAPERS

Reports and Minutes of the Safer Stockport Partnership – 26 May 2010.

Anyone wishing to inspect the above background papers or requiring further information should contact Jonathan Vali on telephone number 0161 474 3201 or alternatively e-mail jonathan.vali@stockport.gov.uk

COMMITTEE: ADULTS AND COMMUNITIES SCRUTINY COMMITTEE

DATE: 26th July 2010

REPORT OF: ASSISTANT CHIEF EXECUTIVE (STRATEGY AND DEMOCRACY)

REPORT TITLE: AGENDA PLANNING

1) PLANNED AGENDA ITEMS FOR THE NEXT TWO MEETINGS

(Committee Members are asked to note that agenda items are indicative at this stage and may be subject to change)

20th September 2010

Item	Type/Purpose
Partnership report from the Stronger Communities Partnership	Monitoring
Quarter 1 2010/11 performance report	Performance monitoring
Quarter 1 2010/11 financial monitoring (two financial reports – revenue and capital outturn)	Monitoring
Self Directed Support – Executive Response	Update report
Mossbank Homes progress report on Decent Homes Standards and environmental / community development initiatives	Report requested / question / comment
Agenda planning	Update report

25th October 2010

Item	Type/Purpose
Aspergers Services – update report	Report requested, monitoring
Supported employment opportunities for people with mental health needs	Report requested, questions, comments
Agenda planning	Update report

2) RELEVANT ENTRIES IN JULY 2010 FORWARD PLAN

There are no relevant entries to report for the Adults and Communities Scrutiny Committee in the July 2010 Forward Plan.